

ESET Tech Center

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How do I change the frequency that the Enterprise Server and Client check for cloud updates?

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By default both client and server will check for updates once an hour. You can manually check for updates as detailed here: [KB195 - How do I manually synchronise the Enterprise Server and DESlock+ client?](#)

For most users the default schedule and manual process will be fine. If however you wish to increase or decrease the check intervals, follow the steps below:

Client

In the Enterprise Server select the **Workstations** tree branch of the navigation tree (or team if you wish to update a specific group of machines). Select the **Workstation Policy** tab.
In the **Server Communication Settings** section select the entry **Background update check** period.
Click the **Change Setting** button.



Specify the new interval in minutes.
Click the OK button.



The update will affect all new machines that use the policy. To update existing machines in the server select them in the **Workstations** list and click the **Update Policy** button.



Server

To change the interval of update checks from the server to the cloud:

Click the **Control Panel** button in the top right corner of the Enterprise Server.

Select the **Administration\Settings** section in the left hand menu.

In the **Background Timer Intervals** section, specify a new value for **Enterprise Server Deployment Sync Timer**.

Click the **Save** button

