

# ESET Tech Center

Kennisbank > Legacy > Legacy ESET Remote Administrator (6.x / 5.x / 4.x) > 5.x > How do I configure endpoint clients to automatically scan removable media devices using ESET Remote Administrator? (5.x)

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## How do I configure endpoint clients to automatically scan removable media devices using ESET Remote Administrator? (5.x)

Ondersteuning | ESET Nederland - 2024-08-28 - Reacties (0) - 5.x

<https://support.eset.com/kb3449>

### Details

### Solution

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If you do not use ESET Remote Administrator to manage your network

[Perform these steps on individual client workstations.](#)

### From ESET Remote Administrator Console

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start** → **All Programs** → **ESET** → **ESET Remote Administrator Console** → **ESET Remote Administrator Console**.
2. Click **Tools** → **Policy Manager**.
3. Select the policy that you want to modify and click **Edit Policy**.
4. Expand **Windows desktop v5** → **Real-time file system protection** → **Settings** → **External devices action** → **Action to take after inserting external devices** and select **Automatic device scan** from the **Value** drop-down menu.
5. Click **Console** → **yes** to save your changes. Client workstations will receive the new settings the next time that they check in to ESET Remote Administrator.



**Figure 1-2**

**Click the image to view larger in new window**

## On individual client workstations

1. Insert your trusted removable media device into your computer and click **Setup** when the **New device detected** notification appears.



**Figure 2-1**

2. Expand **Computer**→ **Antivirus and antispyware** and click **Removable media**.
3. Select **Automatic device scan** from the drop-down menu and click **OK**. Now, when you insert any removable media device your ESET product will automatically scan it and you will not be prompted to take any action.



**Figure 2-2**

**Click the image to view larger in new window**

Tags

Endpoint

ERA 5.x