

ESET Tech Center

Kennisbank > Legacy > Legacy ESET Remote Administrator (6.x / 5.x / 4.x) > 6.x > How do I configure endpoint clients to connect to the ESET Remote Administrator Proxy? (6.x)

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<https://support.eset.com/kb3653>

Issue

Create a policy to have client computers connect to the ESET Remote Administrator Proxy (ERA Proxy)

Details

Solution

Prerequisites

ESET Remote Administrator Server (ERA Server) must be installed on a server in your environment. [Click here for instructions to install ERA Server.](#)

ESET Remote Administrator Proxy (ERA Proxy) must be installed on a server in your environment. [Click here for instructions to install ERA Proxy.](#)

ESET Remote Administrator Agent (ERA Agent) must be installed on client computers in your environment. [Click here for instructions to deploy ERA Agent.](#)

We strongly recommend that you install ESET endpoint solutions on your client computers. While it is still possible for your client computers to connect to ESET Remote Administrator (ERA) without an ESET endpoint solution installed, your client computers will not be protected unless you install ESET endpoint solutions on them. [Click here for instructions to install ESET endpoint solutions on your client computers.](#)

Define a policy for clients to connect to ERA Proxy

Permissions changes in ESET Remote administrator 6.5 and later

Before proceeding, please note important changes to user access rights and permissions in the latest versions of ESET Remote Administrator.

[View Permissions Changes](#)

A user must have the following permissions for their home group:

<i>Functionality</i>	<i>Read</i>	<i>Use</i>	<i>Write</i>
Policies	✓	✓	✓
Groups & Computers	✓	✓	✓

Once these permissions are in place, follow the steps below.

Because communication between the ERA Server and client computers is managed by the ERA Agent, the best way to instruct all clients to connect to the ERA Server through the ERA Proxy is by using a policy. To do so, follow the steps below:

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in.

2. Click Admin  → Policies → New policy



Figure 1-1

Click the image to view larger in new window

3. Give your new policy a name, for example "ERA Proxy Server settings for ERA Agent". The Description field is optional.



Figure 1-2

Click the image to view larger in new window

4. Expand Settings and select ESET Remote Administrator Agent from the drop-down menu.
5. Expand Connection (expanded by default) and click Edit server list next to Servers to connect to.



Figure 1-3

Click the image to view larger in new window

6. Click Add and type the IP address of the server where ERA Proxy is installed into the Host field. When you are finished, click OK to close the Add window and then click Save.



Figure 1-4

7. Expand Assign and click Assign. Select the groups or client computers that you want to connect through the ERA Proxy and click OK.



Figure 1-5

8. Click Finish when you are finished making changes. Client computers on your network will receive these changes the next time that they check in to the ERA Server.

Tags

Apache HTTP Proxy