

# ESET Tech Center

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## How do I configure SMTP client threat notifications? (6.x)

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<https://support.eset.com/kb5668>

### Issue

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Configure your ESET product to automatically email administrators or other users when threats are detected in your network

### Details

You can use ESET Remote Administrator to configure SMTP settings on client workstations so that threat or event notification emails are sent to a designated email address. You can also configure ESET endpoint settings to send SMTP messages from client workstations.

### Solution

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There are two methods for configuring threat notifications using ESET Remote Administrator:

[Configure server notifications](#)

[Use a policy](#)

**If you do not use ESET Remote Administrator to manage your network**

[Perform these steps on individual client workstations.](#)

## Configure SMTP threat notifications using server notifications

1. [Open ESET Remote Administrator Web Console](#) (ERA Web Console) in your web browser and log in.
2. Click **Admin** → **Notifications**, select the check box next to the notification you want to configure and then click **Edit notification** (in this example, **Malware outbreak alert (percentage criteria)** is selected).



**Figure 1-1**

**Click the image to view larger in new window**

3. Expand **Distribution** and type the email address you want this notification sent to into the **Email Addresses** field. Delimit multiple email addresses using a comma.

### Optional settings

Expand **Basic** and modify the name and description of the email notification.

Expand **Configuration** and modify the text of the email notification in the **Message** field.

Expand **Notification Template** and modify the email template to be used for this notification.

Expand **Advanced Settings - Throttling** and further refine the volume and frequency of your notifications based on statistical and time-based triggers.

4. Click **Finish**. Repeat the steps above to configure the other Notifications listed in step 2.



**Figure 1-2**

**Click the image to view larger in new window**

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## Configure SMTP threat notifications using a policy

### Potential for high volume of notifications

When you use this method, there is the potential for the recipient email address to receive a high volume of notifications should a significant notification trigger occur, such as an outbreak of malware on one's network.

1. [Open ESET Remote Administrator Web Console](#) (ERA Web Console) in your web browser and log in.

1. Click **Admin** → **Policies**, select the policy you want to set up SMTP threat notifications for and then click **Policies** → **Edit**.



**Figure 2-1**

**Click the image to view larger in new window**

2. Expand **Settings** and click **Tools** → **Email notifications**.
3. Type your server address into the **SMTP server** field, as well as the username and password needed for authentication (if necessary).
4. Type the email address you want notifications to be sent to in the **Recipient address** field; type the email address you want displayed as sender in the **Sender address** field.
5. Select your desired verbosity level from the **Minimum verbosity for notifications** drop-down menu. [Click here for more information about verbosity levels.](#)



## Figure 2-2

**Click the image to view larger in new window**

6. In the **Message Format** section, you can modify the format of the SMTP threat notification emails that are generated in the **Format of event messages** and **Format of threat warning messages** fields.



## Figure 2-3

**Click the image to view larger in new window**

7. Click **Finish** to save the policy.

All clients assigned to this policy will now send SMTP threat notifications to the email address you specified in step 5.

Tags

ERA 6.x