How do I configure the ESET Remote Administrator Server to record logs to a Syslog server? (4.0)

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https://support.eset.com/kb2785

 By default, ESET Remote Administrator Server logging is completed routinely. This data is normally saved as a text file to the following location:

%ALLUSERSPROFILE%\Application data\Eset\ESET Remote Administrator\Server\logs\era.log

Additionally, ESET Remote Administrator (ERA) allows administrators to send ERA server log data to a syslog server. To enable this functionality, follow the steps below:

1. Open the ESET Remote Administrator Console (ERAC) by double-clicking the ERAC icon on your Desktop, or by clicking **Start** → **All Programs** → **ESET** → **ESET Remote Administrator Console** → **ESET Remote Administrator Console**.

2. In the main program window, click **Tools** → **Server Options**.

3. Click the **Logging** tab and click the check box next to **Log to syslog**.

> ## NOTE:
>
> In the **Action Editor** window you can select the **Also Log message** option, which will write the message body to the log. You can also specify **Log Verbosity**, which allows you to adjust the level of detail (Level 5 being the highest amount of detail, and Level 1 the lowest). **Level 2 – Above + Session Errors** is the recommended

option.

Figure 1-1

4. Click **OK** to confirm the changes.

> **NOTE:**
>
> To edit advanced syslog settings, click to **Tools → Server Options**. Click the **Advanced** tab → **Edit Advanced Settings** and expand **ESET Remote Administrator → ERA Server → Setup → Logging** in the **ESET Configuration Editor**. Here, you can edit the options for the syslog server name, syslog server port, syslog facility and the syslog verbosity (see **Figure 1-2**).

Figure 1-2
Click image to view larger in new window

Related articles:

[Configure a notification rule in ESET Remote Administrator so that it is recorded to a Syslog server (5.x)](#)

[Export logs to Syslog server from ESET Remote Administrator (6.3 and later)](#)