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How do I create a custom web dashboard report in ESET Remote Administrator? (5.x)

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<https://support.eset.com/kb3037>

Details

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

[What's new in ESET version 6 business products?](#)

A web dashboard is a set of reports that are automatically updated with new data to give a comprehensive overview of the state of client workstations on your network. The web dashboard feature can be accessed at any time to monitor the status of client workstations by entering the hostname or IP address of your ESET Remote Administrator Server into your web browser. To access your web dashboard from an outside network, you will need to authenticate onto your network via VPN or have ESET Remote Administrator Server installed on an external-facing server.

The web dashboard feature is compatible with the following web browsers:

Microsoft Internet Explorer 7.0 and later

Mozilla Firefox 3.6 and later

Google Chrome 9 and later

Solution

Included in ESET Remote Administrator version 5.x are a set of pre-defined report templates for the web dashboard. In addition to these templates, you can create your own custom template to display only the statistics you select. Follow the instructions below to create a new report that you can view via web dashboard.

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console**.
2. Click the **Reports** tab. Select the **Dashboard Templates** pane and then click **New**. A **New Template** window will open. You can use the **Name** field to enter a new name or click the drop-down menu to edit the name from a pre-defined template. Click **Save** to save the template to the server.



Figure 1-1
Click the image to view larger in new window

3. Use the **Type** drop-down menu to select the type of report displayed in your new template.

NOTE:

You can read more about the report types in section 3.4.16 of the [ESET Remote Administrator User Guide](#).



Figure 1-2
Click the image to view larger in new window

4. Under **Filter**, select **Target clients** and click ... next to the **Target clients** drop-down menu. This will open an **Add/Remove Dialog** window where you can add clients or groups for this report template. After you select the clients, click **OK** to confirm.



Figure 1-3
Click the image to view larger in new window

5. Click the **Interval** pane and use the **Time** drop-down menus to select the period of time from which you want to view data.



Figure 1-4
Click the image to view larger in new window

6. Click the **Refresh** pane. The **Browser Refresh Interval** drop-down menu shows the time interval for the refresh of new data received from the web server that will be presented in reports. The **Server Refresh Interval** option indicates the time interval on which data will be sent to the web server. Click **Change** to select a different update interval, and then click **OK** to confirm the new interval.



Figure 1-5
Click the image to view larger in new window

7. To test your new template, select it from the **Dashboard Templates** list and click **Preview Report** in the **Options** pane. This will generate an HTML report for the dashboard.



Figure 1-6
Click the image to view larger in new window

Review the data in the report to verify that you have configured the new template correctly. Once you have confirmed that the data is being displayed correctly, you can use this report in your **Dashboard**. The web dashboard feature can be accessed at any time to monitor the status of client workstations by entering the hostname or IP address of your ESET Remote Administrator Server into your web browser.

To access your web dashboard from an outside network, you will need to authenticate onto your network via VPN or have ESET Remote Administrator Server installed on an external-facing server.

- Tags
- [Dashboard](#)
- [Report](#)
- [Reporting](#)
- [Web Dashboard](#)