ESET Tech Center

How do I create or edit firewall rules for client workstations in ESET Remote Administrator? (6.x)

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https://support.eset.com/kb3718

Issue

Create, edit, or delete a firewall rule for client workstations running ESET Endpoint Security
Create, edit, or delete firewall rules on individual client workstations

Solution

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.

Create or edit firewall rules in ESET Remote Administrator

Permissions changes in ESET Remote administrator 6.5 and later

Before proceeding, please note important changes to user access rights and permissions in the latest versions of ESET Remote Administrator.

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Permissions Changes

View permissions

Once these permissions are in place, follow the steps below.

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and

log in.

2. Click **Admin** → **Policies**, select the policy that you want to edit and then click **Policies** → **Edit**.

Figure 1-1 Click the

image to view larger in new window

3. To apply a rule Expand **Settings** → **Personal Firewall** → **Advanced** and click **Edit**

next to **Rules**.

Figure 1-2 Click the image to view larger in new window

4. Click **Add** and set the parameters

for your rule in the **General**, **Local**, and **Remote** tabs.

Editing and removing rules

To edit a rule: Sel

ect the rule you want to modify and click **Edit**.

To remove a rule: Select the rule you want to remove and

click **Remove**.

Figure 1-3

5. Set any combination of the following parameters in the **General** tab to define your new rule

:

- Type a name for your rule into the **Name** field.
- Select **Both**, **In** or **Out** from the **Direction** drop-down menu.
- Select

Allow, **Deny** or **Ask** from the **Action** drop-down menu.
- The **Protocol** and **Profile** settings are not mandatory, but can be

used to more precisely target a rule.

- Select the checkbox next to **Log** and/or **Notify user** to have ESET Remote Ad

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ng parameters in the **Local** tab:

- **Port**: specify a port or range of ports this rule will target. Multiple entries must be delimi

ted by a comma, or you can specify a range of ports, for example 1000-2000.

- **IP**: specify an IP address or range this rul

e will target.

- **Zones**: click **Add** to specify zones where this rule will apply.
- **Application**: to target a specific application,

type the .exe file for the application into this field.

- **Service**: to target a specific service, type the name of the service

into this field.

Figure 1-5

7. Set any combination of the following parameters in the **Remote** tab:

- **Port**: specify a port or

range of ports this rule will target. Multiple entries must be delimited by a comma, or you can specify a range of

ports, for example 1000-2000.
- **IP**: specify an IP address or range this rule will target.
- **Zones**: click **Add** to specify zones wh

ere this rule will apply.

Figure 1-6

8. When you are finished making changes to rule parameters, click **OK**. Your new rule will

appear in the **Firewall rules** window. Click **OK** again to close the **Firewall rules** window.

Figure 1-7

9. Click **Finish**. Client wor

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Ed

it firewall rules on individual client workstations

1. Open ESET Endpoint Security. Open

my ESET product.

2. Press the **F5** key to access Advanced setup. Click **Firewall** and then click **Edit** next

to **Rules**.

Figure 2-1

3. Click **Add** and set the parameters for your rule in the **General**, **Local**, and **Remote** tabs.

Figure

Editing and removing rules

To edit a rule: Select the rule you want to modify and click **E**

dit.

To remove a rule: Select the rule you want to remove and click **Remove**.

4. Set any combination of the

following parameters in the **General** tab to define your new rule:

- Type a name for your rule into the **Name** field.
- Select

Both, **In** or **Out** from the **Direction** drop-down menu.
- Select **Allow**, **Deny** or **Ask** from the **Action** drop-down menu.
- The **P**

rotocol and **Profile** settings are not mandatory, but can be used to more precisely target a rule.

- Use the **Logging seve**

rity drop-down menu to set your preference for the types of events to log. Select **None** to record no logs when thi

s rule is triggered. **Diagnostic** will log all events. **Information** will log notifications about updates. **Warning** will log warning

notifications not related to system errors.

- Select the checkbox next to **Notify user** to have ESET Endpoint Secur

ity display a notification when the rule is triggered.

Figure 2-3

5. Set the following parameters in the **Local** tab:

- **Port**: specify

a port or range of ports this rule will target. Multiple entries must be delimited by a comma, or you can specify a

range of ports, for example 1000-2000.
- **IP**: specify an IP address or range this rule will target.
- **Zones**: click **Add** to specify

zones where this rule will apply.

- To target a specific application with your rule, click browse (**...**) under **Applica**

tion, navigate to the .exe file for the target application and then click **Open**.

- To target a specific service with your rul

e, use the **Service** drop-down menu to select the target services from services running on your computer.

Figure

2-4

6. Set the following parameters in the **Remote** tab:

- **Port**: specify a port this rule will target. Multiple entries must be

delimited by a comma, or you can specify a range of ports, for example 1000-2000.

- **IP**: specify an IP address or range thi

s rule will target.

- **Zones**: click **Add** to specify zones where this rule will apply.

Figure 2-5

7. When you are finished

making changes to rule parameters, click **OK**. Your new rule will appear in the **Firewall rules** window. Click **OK** again to close the **Firew**

all rules window.

Figure 2-6

8. Click **OK** to save your changes and exit Advanced setup. Client workstations will receive you

r new rule the next time they check into ESET Remote Administrator.

Tags
Endpoint
ERA 6.x