

# ESET Tech Center

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## How do I disable the pop-up notifications about virus signature database updates on client workstations? (5.x)

Ondersteuning | ESET Nederland - 2024-08-28 - Reacties (0) - 5.x

<https://support.eset.com/kb3320>

### Issue

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Disable virus signature database notifications on individual client workstations from the ESET Remote Administrator Console (see Figure 1-1 for an example)



**Figure 1-1**

### Details

### Solution

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**If you do not use ESET Remote Administrator to manage your network**

[Perform these steps on individual client workstations.](#)

### Suppress notifications remotely on all client workstations using ERA

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.
2. Click **Tools → Policy Manager**.
3. Select the server policy you would like to modify and click **Edit**.



**Figure 1-2**

**Click the image to view larger in new window**

4. Expand **Windows desktop v5** → **Update** → **Profile (My Profile)** → **Settings**.
5. Click **Do not display notification about successful update** and select the check box next to **Value**. To disable update notifications, the value should be displayed as **Yes**. If you use multiple update profiles (for example, you have a dual update profile configured) make sure to make this change for each specific profile that you do not want to display notifications.

### Settings may differ in earlier versions of ERA

For ESET Remote Administrator Console versions earlier than 5.0.511, this setting is located under **Windows desktop v5** → **Kernel** → **Settings** → **Default user interface values** → **Display only notifications requiring user intervention**.

6. Click **Console** to save your changes and then click **OK** to close Policy Manager. Policy changes will be enforced on client workstations assigned to this policy the next time that they check into ERA.



**Figure 1-3**

**Click the image to view larger in new window**

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## Suppress notifications on individual client workstations

1. Open ESET Endpoint Security or ESET Endpoint Antivirus. [How do I open my ESET product?](#)

2. Press **F5** on your keyboard to access Advanced setup.
3. Expand **Update → General**.
4. Select the check box next to **Do not display notification about successful update**.
5. Click **OK** to save your changes. Virus signature database update notifications will no longer be displayed on this client workstation.



**Figure 2-1**

**Click the image to view larger in new window**