ESET Tech Center

How do I exclude file extensions from Real-time file system protection using ESET Remote Administrator? (5.x)

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https://support.eset.com/kb3453

Issue

Exclude certain files or directories from scanning to improve performance or resolve a compatibility issue

Solution

[Jump to instructions for individual client workstations](#)

From ESET Remote Administrator Console

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.

2. Click **Tools → Policy Manager**.

3. Select the policy that you want to edit and click **Edit Policy**.

Figure 1-1

Click the image to view larger in new window

4. Expand **Windows desktop v5 → Real-time file system protection →Scanner (Real time file system protection) → Extensions**.

5. Select **Extension Setup**: **Default value (see the dialog)** and

click **Edit**.

Figure 1-2

Click the image to view larger in new window

6. Make sure that the check box next to **Scan all files** is selected and click **Add**.

Figure 1-3

7. Type the extension that you want to exclude into the **Extension** field (do not include a period) and click **OK**.

Figure 1-4

8. Repeat steps 6 and 7 to exclude multiple extension types. When you are finished click **OK**.

9. Click **Console → Yes** to save your changes.

On an individual client workstation

1. Open ESET Endpoint Security or ESET Endpoint Antivirus. [How do I open my ESET product?](#)

2. Click **Setup**.

3. Press **F5** to access Advanced setup.

4. Expand **Computer → Antivirus and antispyware → Real-time file system protection** and click **Setup** next to **ThreatSense engine parameter setup**.

Figure 2-1

Click the image to view larger in new window

5. Click **Extensions** and make sure that the check box next to **Scan all files** is selected.

6. Type the extension(s) that you want to exclude into the **Extension** field (do not include the period, for example type *exe* not *.exe*) and click **Add**.

7. When you are finished adding extensions, click **OK** to save your changes and click **OK** to close Advanced setup.

Figure 2-2

Related articles:

[Exclude files or folders from Real-time scanning in ESET endpoint products (6.x)](#)

Tags
ERA 5.x