

ESET Tech Center

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How do I exclude file extensions from Real-time file system protection using ESET Remote Administrator? (5.x)

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<https://support.eset.com/kb3453>

Issue

Exclude certain files or directories from scanning to improve performance or resolve a compatibility issue

Solution

[Jump to instructions for individual client workstations](#)

From ESET Remote Administrator Console

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start** → **All Programs** → **ESET** → **ESET Remote Administrator Console** → **ESET Remote Administrator Console**.
2. Click **Tools** → **Policy Manager**.
3. Select the policy that you want to edit and click **Edit Policy**.



Figure 1-1

Click the image to view larger in new window

4. Expand **Windows desktop v5** → **Real-time file system protection** → **Scanner (Real time file system protection)** → **Extensions**.
5. Select **Extension Setup: Default value (see the dialog)** and

click **Edit**.



Figure 1-2

Click the image to view larger in new window

6. Make sure that the check box next to **Scan all files** is selected and click **Add**.



Figure 1-3

7. Type the extension that you want to exclude into the **Extension** field (do not include a period) and click **OK**.



Figure 1-4

8. Repeat steps 6 and 7 to exclude multiple extension types. When you are finished click **OK**.
9. Click **Console** → **Yes** to save your changes.

On an individual client workstation

1. Open ESET Endpoint Security or ESET Endpoint Antivirus. [How do I open my ESET product?](#)
2. Click **Setup**.
3. Press **F5** to access Advanced setup.
4. Expand **Computer** → **Antivirus and antispyware** → **Real-time file system protection** and click **Setup** next to **ThreatSense engine parameter setup**.



Figure 2-1

Click the image to view larger in new window

5. Click **Extensions** and make sure that the check box next to **Scan all files** is selected.
6. Type the extension(s) that you want to exclude into the **Extension** field (do not include the period, for example type exe not .exe) and click **Add**.
7. When you are finished adding extensions, click **OK** to save your changes and click **OK** to close Advanced setup.



Figure 2-2

Related articles:

[Exclude files or folders from Real-time scanning in ESET endpoint products \(6.x\)](#)

Tags

ERA 5.x