

ESET Tech Center

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How do I find my Product ID?

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Your Product ID and Product Key will have been emailed to you when acquiring the licence.

If you have forgotten or lost your Product ID and/or Product Key, the following sections will guide you through how to recover them.

Finding your Product ID

To find your Product ID, please perform the following steps:

Ensure you have logged in to DESlock+, if you are unsure please see this guide: [KB270 - How do I login to or logout of DESlock+?](#)

Right click on the blue shield symbol in the Notification Area (formally known as the System Tray) and click **About DESlock+**.



You see details of the installed licence.

Click the **More** button on the right hand side of the window and your **Product ID** will be displayed.



Alternatively, you can find out your Product ID by logging into your account by:

Open a web browser and visit <https://www.deslock.com/login.php>

Enter your email address and password and click **Login**.

Upon logging into your account, you will be presented with your licences page which will display your Product ID.