ESET Tech Center

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How do I find my public license id

Steef | ESET Nederland - 2023-10-27 - Reacties (0) - FAQ's

Issue:

I cannot find my ESET public license ID.

Solution:

Endpoints/Security Products (Windows)

On most ESET products (ESET Endpoint AntiVirus/Security, ESET File/Mail Security) you can find the license details by pressing "CTRL + u" in the GUI of the product.

(ESET) ENDPOINT SECUR	Πγ – □ ×	
✓ PROTECTION STATUS Q COMPUTER SCAN	✓ You are protected	
🗘 UPDATE	License validity:	
런 TOOLS	Modules are up to date	
HELP AND SUPPORT	CODE ENDPOINT SECURITY X Details for Technical Support ? License ID: BT3 Username:	
ENJOY SAFER TECHNOLOGY™		

Endpoints/Security Products (MacOS)

In ESET Endpoint AntiVirus/Security for MacOS you can find the public license id in the main GUI - Help:

 Protection status 	Help and Support				
Q Computer scan					
C Update	Search ESET Knowledgebase online				
🔅 Setup	Open help				
× Tools	Support Tools				
? Неір	 Threat encyclopedia Detection engine history 				
	Product and License Information Broduct Version: 6.8.400.0 License ID: C27 License Type: 02/03/2020 License Type: Paid About ESET Endpoint Security Manage License				
ENJOY SAFER TECHNOLOGY TH					

ESET Secure Authentication

For ESET Secure Authentication, you can lookup the license in the ESA Webconsole - dashboard. In the license tile bottom right press the i for the license details:

	License	
0	Your license is close to the allowed limits or became invalid for other reasons. Please check the details below to ensure continued operation.	
License	Not for resale	C
License Vali	idity	◎
Users OTP SMS Ci	redits 0 OTP SMS credits	
C	Details for Customer Care	×
L	icense ID: 3 (Users) Trace ID:	
	COPY DATA TO CLIPBOARD CLOSE	E

Please use the Copy data to clipboard option to send ESET support the license information

ESET Endpoint Encryption

For ESET Endpoint Encryption there is a difference in managed clients (by ESET Endpoint Encryption Server) and unmanaged clients.

Managed:

In the ESET Endpoint Encryption Server (EEE Server) select the Organisation root, then the Licences tab. See below:



Unmanaged:

Right click the ESET Endpoint Encryption tray icon and click Info about ESET Endpoint Encryption:



Click more:



Product-id is the license.

ENDPOINT E	NCRYPTION		
Versie: 5.0.4 Producttype: Pro Licentietype: Abonnement Vervalt: 31/12/2020 Installatietype: Niet-beheerd	e dient		
Serienummer: 0x8015ACD9	rado		Minder
Product-id:	1734		
8 💊 🤝	,		
Core Removable Full Disk			
Copyright (c) ESET, spol. s r.o. 1992-201	9. All rights reserved.		
Website bezoeken	Cont	roleren op updates	ОК

ESET PROTECT:

In ESET PROTECT, all your managed licenses are listed in license management in the webconsole:

eset	PROTECT CLOUD 🗄				
2	DETECTIONS Submitted Files	License Management 🗉 🛛	A O v 0	⊗ PRODUCT NAME	LICENSE TYPE FLAGS
	Exclusions Quarantine		△ ² PUBLIC ID	BUNDLE NAME	PRODUCT NAME
A		📃 🔼 🛚 🕲 ESETNL Business Support DE	3AS-	ESET PROTECT Elite	
' 🖏	COMPUTERS Computer Users	🐻 ESETNL Business Suppo	3AS-	ESET PROTECT Elite	ESET Endpoint Security + ESET S
	Dynamic Group Templates	ESETNL Business Suppo	3AS-	ESET PROTECT Elite	ESET Vulnerability & Patch Mana
		ESETNL Business Suppo	3AS-	ESET PROTECT Elite	ESET LiveGuard Advanced for Ma
	License Management	🐻 ESETNL Business Suppo	3AS-	ESET PROTECT Elite	ESET Mail Security
_ _	ACCESS RIGHTS	🐻 ESETNL Business Suppo	3AS-	ESET PROTECT Elite	ESET LiveGuard Advanced for En
		ESETNL Business Suppo	3AS-	ESET PROTECT Elite	ESET Full Disk Encryption
۔ ش	Permission Sets	ESETNL Business Suppo	3AS-	ESET PROTECT Elite	ESET Secure Authentication
		🐻 ESETNL Business Suppo	3AS-	ESET PROTECT Elite	ESET Inspect
7 e	Audit Log				

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