

# ESET Tech Center

Kennisbank > FAQ's > How do I find my public license id

## How do I find my public license id

Steef | ESET Nederland - 2020-10-09 - Comments (0) - FAQ's

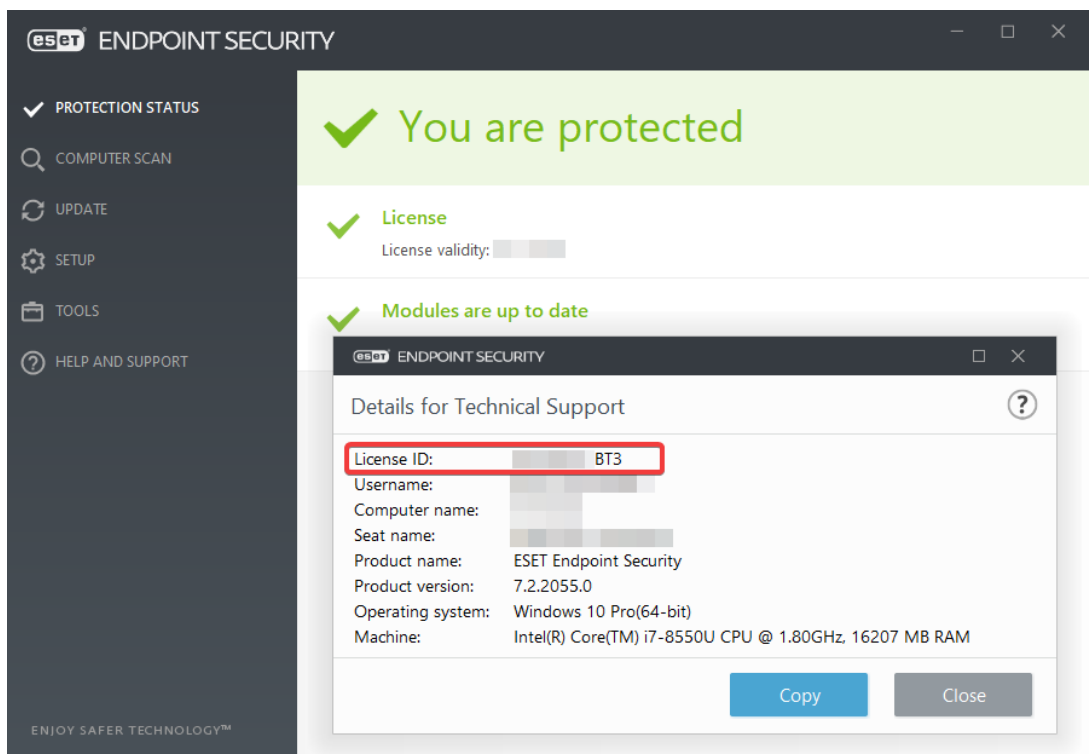
Issue:

I cannot find my ESET public license ID.

Solution:

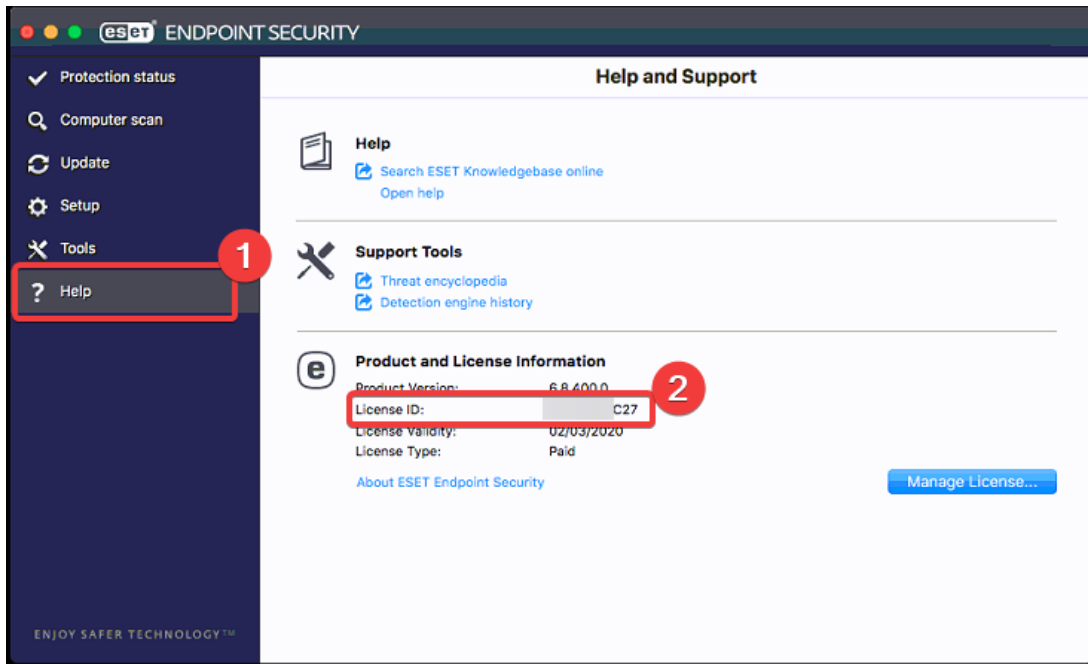
### Endpoints/Security Products (Windows)

On most ESET products (ESET Endpoint AntiVirus/Security, ESET File/Mail Security) you can find the license details by pressing "CTRL + u" in the GUI of the product.



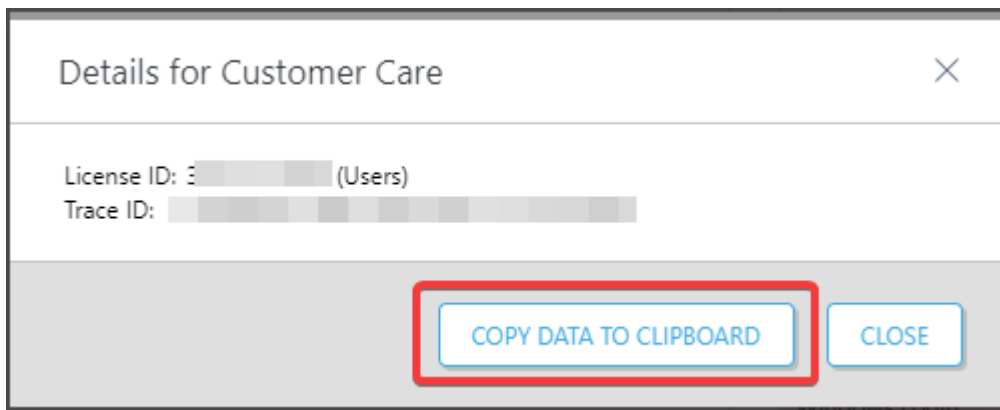
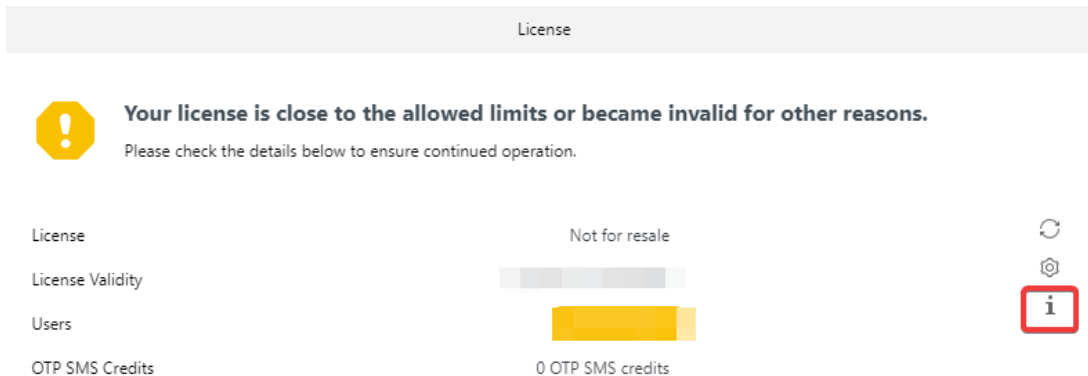
### Endpoints/Security Products (MacOS)

In ESET Endpoint AntiVirus/Security for MacOS you can find the public license id in the main GUI - Help:



## ESET Secure Authentication

For ESET Secure Authentication, you can lookup the license in the ESA Webconsole - dashboard. In the license tile bottom right press the i for the license details:



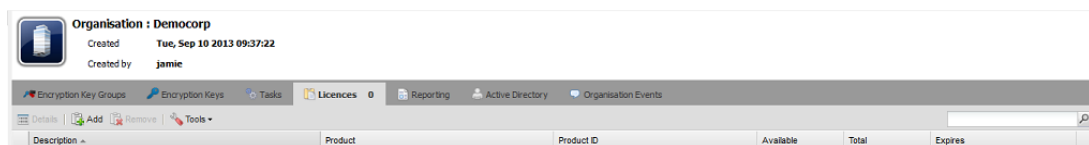
Please use the Copy data to clipboard option to send ESET support the license information

## ESET Endpoint Encryption

For ESET Endpoint Encryption there is a difference in managed clients (by ESET Endpoint Encryption Server) and unmanaged clients.

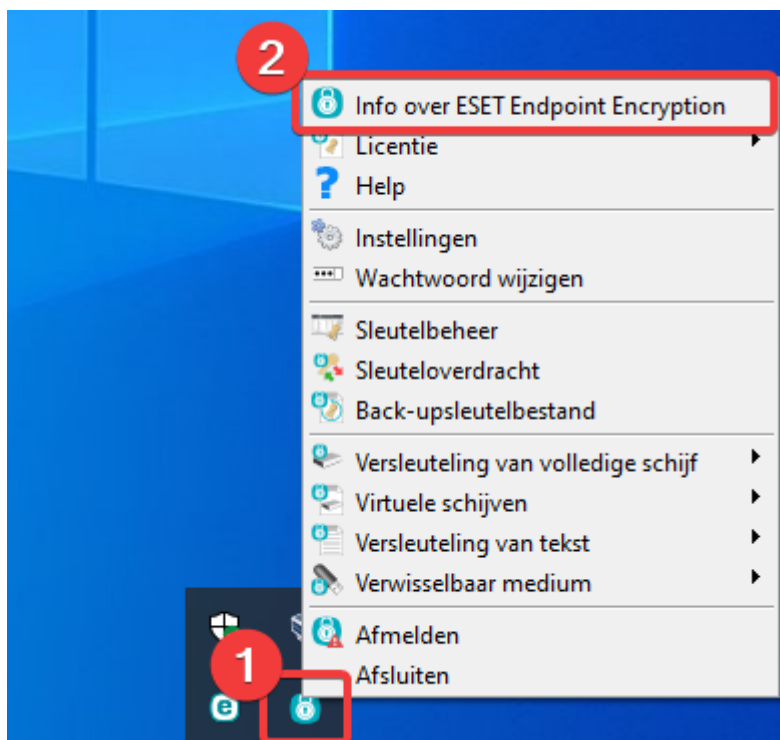
### Managed:

In the ESET Endpoint Encryption Server (EEE Server) select the Organisation root, then the Licences tab. See below:



### Unmanaged:

Right click the ESET Endpoint Encryption tray icon and click Info about ESET Endpoint Encryption:



Click more:



Product-id is the license.



### ESET Security Management Center:

In ESMC, all your managed licenses are listed in license management in the webconsole:

**eset SECURITY MANAGEMENT CENTER**

Dynamic Group Templates  
Submitted Files  
Quarantine  
Exclusions  
**License Management**  
ACCESS RIGHTS  
Users  
Permission Sets  
CERTIFICATES  
Peer Certificates  
Certification Authorities  
SERVER  
Server Settings

### License Management

STATUS PRODUCT NAME

Tags

	OWNER NAME	PUBLIC ID
<input type="checkbox"/>	ESET DemoLab	
	ESET DemoLab	
	ESET DemoLab	
	ESET DemoLab	
	ESET DemoLab	
	ESET DemoLab	
	ESET DemoLab	
	ESET DemoLab	

**1** **2**