

ESET Tech Center

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How do I find which version of ESET Endpoint Encryption is installed?

Anish | ESET Nederland - 2019-07-17 - Reacties (0) - Diagnostics

Right click on the ESET Endpoint Encryption (EEE) icon in the system tray. Select About **ESET Endpoint Encryption** from the menu.



The version number of EEE is displayed in the About box as shown below.



Alternative Method for Managed Users

For managed EEE clients, there is a report in the EEE Server that lists the EEE version of all client machines.

To run this report, please follow these steps:

1. click on the **Organisation** name on the left-hand side of the screen.
2. Select the **Reporting** tab.
3. Highlight **ESET Endpoint Encryption Client Version** in the list of reports.
4. Finally, select **Run in Window**, **Download as CSV** or **Download as PDF** as desired.

If the DESlock+ Version is displaying as 'not available', it is because a user has been issued a licence however they have yet to activate their version of DESlock+.

