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How do I install ESET NOD32 Antivirus Business Edition for Mac OS X on individual client workstations?

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<https://support.eset.com/kb2374>

ESET Remote Administrator Users: [Perform these steps remotely](#)

1. Download the following ESET NOD32 Antivirus for Mac installer:
[ESET NOD32 Antivirus 4 Business Edition for Mac OS X](#)

Important!

Running two antivirus products on the same computer can degrade performance and cause system instability. It is important that any previously installed antivirus software is uninstalled from your system before installing your ESET security product. [Click here for a list of common Mac antivirus uninstallers.](#)

2. When you have finished downloading the install package, it will appear in the **Downloads** folder. To begin installation, double-click the install package and then double-click the **Install** icon from the **ESET NOD32 Antivirus 4 Install Disk** window. Click **Continue** to launch the Installation Wizard.
3. Click **Open** and then click **Continue** if you are prompted again.
4. Read the **Introduction** and then click **Continue**.



Figure 1-1

5. Read the **Read Me** page and then click **Continue**. If you would like to print or save the important information displayed on the **Read Me** page, click **Print...** or **Save...**, respectively.
6. Carefully read through the Software License Agreement. To print or save the **License Agreement**, click **Print...** or **Save...**, respectively. Click **Continue** and then click **Agree** when prompted to agree to the License Agreement. If you click **Disagree**, you will exit the installer and your installation of ESET NOD32 Antivirus for Mac will be incomplete.



Figure 1-2

7. Select the **Installation Mode** for your ESET security product. You can select either **Typical** or **Custom** installation modes. We recommend selecting Typical installation mode, as its pre-configured settings provide optimum performance with maximum protection. If you would like to configure your own settings select Custom installation mode. Click **Continue** to proceed.



Figure 1-3

8. On the next page, enter your ESET-provided Username and Password and click **Continue**.

Important!

Please enter your username and password exactly as they are written in your ESET registration email.

-The username is in the format EAV-99999999 and the hyphen is required. Both the username and password are case sensitive.

-The password should be ten characters long and all lowercase.

-If you are copying and pasting, make sure a blank character is not being included in the string.

-We do not use the letter L in passwords (use the number one (1) instead), a big 0 is the number zero (0), a little o is the letter o.

9. Set parameters for ThreatSense.Net Early Warning System reporting. The ThreatSense.Net Early Warning System submits new threats to ESET researchers and provides feedback that improves protection. Select the **Enable ThreatSense.Net Early Warning System** option to activate ThreatSense.Net reporting. Click **Continue**.
10. In the **Detection of potentially unwanted applications** window, select your preferred option (see [What is a potentially unwanted application?](#)) and click **Next**.
11. Read the installation details on the **Installation Type** page. Click **Install** to install your ESET security product. You will need to enter your Mac OS Name and Password. The ESET installer will prompt you to continue the installation after you have entered your administrator username and password. Click **Continue**.



Figure 1-4

12. Installation may take a few minutes to complete. The ESET NOD32 Antivirus for Mac icon will appear next to your system clock once installation is complete. Click the icon if you would like to open the main program window.



Figure 1-5