

ESET Tech Center

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How do I obtain a workstation log?

Anish | ESET Nederland - 2018-01-31 - [Reacties \(0\)](#) - [ESET Endpoint Encryption](#)

You may be requested to supply a Workstation log by our support team in order to investigate a problem report.

The Workstation log is an HTML formatted file that contains information of the configuration and current status of a workstation within an Enterprise Server.

To obtain a workstation log please follow the steps below:

 Login to your Enterprise Server

 Select the **Workstations** branch of the navigation tree.

 Select the Workstation in question in the list of workstations.

 Click the **Details** button.



Click the **Tools\Download Workstation Log** menu item.



When the browser offers to download a file save the downloaded file.

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