

ESET Tech Center

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How do I restore default firewall settings in ESET Endpoint Security? (5.x)

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<https://support.eset.com/kb941>

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

[What's new in ESET version 6 business products?](#)

Restoring default values will delete all existing firewall rules and settings

The procedure below will reset all Personal firewall rules to default. To edit individual rules, open the **Zone and rule setup** window (press **F5** to display the Advanced setup window, expand **Network** → **Personal firewall** and click **Rules and zones** → **Setup** in the **Zone and rule editor** section). If you do not see a list of all rules when you open the Zone and rule setup window, click **Toggle detailed view of all rules**.

If you do not use ESET Remote Administrator to manage your network

[Perform these steps on individual client workstations.](#)

In ESET Remote Administrator Console

1. Open ESET Remote Administrator Console by clicking **Start** → **All Programs** → **ESET** → **ESET Remote Administrator Console** → **ESET Remote Administrator Console**.

1. Click the **Clients** tab, select the clients for which you would like to edit configuration settings (hold **CTRL** + click to select multiple clients). Right-click the selected clients and select **New Task** → **Configuration Task** from the context menu.



Figure 1-1

3. Click **Create**.



Figure 1-2

4. Expand **Windows desktop v5**, right-click **Personal firewall** and select **Set Default Value** from the context menu.



Figure 1-3

Click the image to view larger in new window

5. Click **Console** to send the task out to endpoints (client workstations).
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On individual client workstations

1. Open ESET Endpoint Security or ESET NOD32 Antivirus. [How do I open my ESET product?](#)
2. Press **F5** to access Advanced setup.

1. Expand **Network**, click **Personal firewall** and then click **Default**.



Figure 2-1

Click the image to view larger in new window

4. Select **Revert only "Personal firewall" settings to defaults** and click **Yes**.



Figure 2-2

5. Click **OK** to exit Advanced setup and save your settings.