ESET Tech Center

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How do I run a component-based (custom) installation of ESET Endpoint Security from the ESET Remote Administrator Console? (5.x)

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https://support.eset.com/kb3003

Issue

- Perform a push installation of ESET endpoint products to client workstations, but only install certain components
- Install only certain components of ESET Endpoint Security on client workstation(s)

Typical push installations

If you want to perform a typical push installation, please see the following Knowledgebase article:

 How do I push install to client workstations using ESET Remote Administrator? (5.x)

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

• What's new in ESET version 6 business products?

Solution

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.

Before proceeding

Before attempting a push installation, please complete all of the items on our <u>ESET Remote Administrator Push Installation</u> <u>Requirements and Checklist</u>.

- I. Create a component-based installation package
 - Open the ESET Remote Administrator Console (ERAC) by clicking Start → All Programs → ESET → ESET Remote Administrator Console.
 - Click the Remote Install tab and then click Actions → Manage Packages to open the Installation Packages Editor.

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Figure 1-1

Click the image to view larger in new window

2. Click **Add** in the **Installation Packages Editor** window.

Figure 1-2

3. Click **Download From The Web** and select the ESET security product that you want to push install (if you have already downloaded it, click the browse button to upload it). Make sure that the version number is current and that you have the correct package selected. This information is displayed in the **MSI File Description** field. Click **Create**.

Figure 1-3

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4. You can now use accepted command lines in the Edit/Clear command line associated with this package field to exclude certain ESET components from the installation (see the note below for command line parameters). In the example below (Figure 1-4), REMOVE=Firewall has been added, meaning that the Personal firewall for ESET Endpoint Security will not be installed on the selected client workstation(s).

Available parameters

To exclude components from an installation, use the **REMOVE=** parameter, and enter any number of available components afterward. Use a comma to separate multiple components (for example, **REMOVE=Emon,Dmon**). Components available for exclusion include:

Emon (email client protection)

Antispam (Antispam protection) Dmon (Document protection)

ProtocolScan (Protocol filtering)

Firewall (ESET Personal firewall)

eHttpServer (Update mirror server)

eDevmon (Device control)

MSNap (Microsoft NAP)

eParental (Web control)

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Figure 1-4

5. When you are finished configuring your installation package, click **Save as**, enter a name for your installation package (for example, **ESS_Component**) and then click **Save**.

× Figure 1-5

6. Click **Close** to exit the **Installation Packages Editor** window.

Proceed to Part II.

II. <u>Push the installation package out to client</u> <u>workstations</u>

Before proceeding

Before attempting a push installation, please complete all of the items on our <u>ESET Remote Administrator Push Installation</u> <u>Requirements and Checklist</u>.

1. In the **Remote Install** tab, select your Search Task (**All**, in this example), select the client workstation(s) you wish to push the installation package to, right-click and select **Windows Push Installation**.

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Figure 2-1

Click the image to view larger in new window

 If any of your endpoints (client workstations) are password protected, select those endpoints and click **Set**. Enter the client's logon credentials in the **Logon Information** window and click **OK**. Then, click **Next** to continue.

Logon information

If the logon information is the same for all the clients involved in this push installation, you can click **Set All** so that you only have to enter logon information once.

3. Select the package that you created from the **Name** drop-down menu and click **Next**.

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Figure 2-2

 Review the settings for this task in the Task Settings window. Here, you can make changes to the task name, description, and time settings. When you are ready, click Finish to complete the task and push out your component-based installation package to selected client workstations.

Perform a custom installation on individual client workstations

I. Download the installer

 Click the appropriate link below to download your ESET endpoint product. You will need your ESET Username and Password to download your installer(s). Please reference your confirmation email for this information. If you do not know your Username or Password, <u>visit the Lost License</u> <u>page</u>.

ESET Endpoint Security:

32-BIT DOWNLOAD 64-BIT DOWNLOAD

1. Select **Save** and save the file to your Desktop.

II. Run a component-based installation

- 1. Double-click the installer (.msi) file to begin installation.
- 1. In the Welcome to ESET Endpoint Security Setup Wizard window, click Next.
- Read the End-User License Agreement, select I accept the terms in the License Agreement and click Next if you agree to the terms.

1. In the Installation mode window, select Custom (allows for more detailed configuration) and click Next.

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Figure 3-1

- 2. In the **Select Installation Folder** window, you can select a specific installation folder, or click **Next** to install to the default folder.
- 1. In the **Program components selection** window, select the program components that you want to install using the component tree and drop-down menus. Click **Next** when you are finished.

Selecting your program components

Real-time file system

protection and Computer scan are mandatory
components that cannot be excluded from
installation (that is, the Entire feature will be
unavailable option will be unavailable for these
components).

- a. In the example below, **Document protection** has been excluded from this
 installation as indicated by the red "x"
 next to the component.
- a. To install all features of a specific component, click the drop-down menu next to that component and select Entire feature will be installed on local hard drive.

- In the Automatic update window, enter your ESET-issued credentials into the Username and Password fields and click Next.
- In the Internet Connection window, make the appropriate selection based on the type of Internet connection you use and then click Next.
- In the Automatic update window you can configure how program component updates are delivered to this workstation. By default, Offer is selected, meaning the user will be prompted before program component updates are installed. To modify this setting, click Change, make the appropriate selections in the Program component update and Restart after program component upgrade sections, and then click OK.

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Figure 3-3

 In the Password protect settings window, you can opt to password protect the settings on this workstation. To do so, select the check box next to Protect configuration settings with a password, enter your password into the New password and Confirm new password fields and then click Next.

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Figure 3-4

- The check box next to I agree to participate in ESET Live Grid (recommended) is selected by default. Click Next.
- 1. In the **Detection of potentially unwanted**

applications window, select your preferred option (see <u>What is</u> <u>a potentially unwanted application?</u>) and click **Next**.

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Figure 3-5

- 13. By default, **Automatic mode** is selected as the default Personal firewall mode (recommended). Click **Next**.
- 13. Click **Install** to begin installation. When the installation is complete, click **Finish**.
- 13. If you have installed ESET Endpoint Security, select Allow sharing when prompted by the New network connection detected window (see Figure 1-6). Your component-based installation is now complete.

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