How do I send automatic notifications about client workstation activities? (3.0)

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https://support.eset.com/kb957

Issue

Creating or modifying a notification in the ESET Remote Administrator Notification Manager

Solution

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

What's new in ESET version 6 business products?

The ESET Remote Administrator Notification Manager is used to configure notifications that can be sent to system and network administrators about important events. Notifications are highly customizable and allow the monitoring of various types of events, including client status changes, new client events, completed tasks, license expiration, server errors and warnings and possible virus outbreaks or network attacks. Default actions can also be configured to automatically take place when a particular event occurs.

NOTE:

20 notification rules are installed by default, but these rules must be enabled to generate notification messages.
Click **Tools → Notification Manager** and select the check box next to a notification rule to enable it.

See below for step-by-step instructions on creating and modifying notification rules:

Creating a notification rule

1. In the ESET Remote Administrator Console,
   Click **Tools → Notification Manager**.

2. Click **New** and configure the **Options** according to your preferences.



Figure 1-2
Click the image to view larger in a new window

3. Click **Save as**, enter a name for the rule and then click **Save**.



Figure 1-3
Click the image to view larger in a new window

4. Click **Close** to exit the Notification Manager.

Modifying a notification

1. In the ESET Remote Administrator Console, click **Tools → Notification Manager**.

2. To modify an existing rule, select it in the **Notification rules** section, modify the **Options** according to your preferences and then click **Save**. Select the check box next to the rule to enable it.



Figure 1-1
Click the image to view larger in a new window

NOTE:

To delete a notification rule, select it, click **Delete** and then click **Yes** to confirm.