

ESET Tech Center

Kennisbank > ESET Security Management Center > Legacy ESET Remote Administrator (6.x / 5.x / 4.x) > 6.x > How do I stop managing client computers? (Uninstall ERA Agent)

How do I stop managing client computers? (Uninstall ERA Agent)

Ondersteuning | ESET Nederland - 2017-11-06 - Comments (0) - 6.x

<https://support.eset.com/kb6028>

Issue

Uninstall the ESET Remote Administrator Agent

Solution

Remove password protection before you uninstall the ERA Agent

We strongly recommend that you [remove any configuration passwords](#) that you have set on client workstations before running this task. Failure to do so can make it difficult to access settings after the ERA Agent has been removed.

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. [How do I open ERA Web Console?](#)
2. Click **Admin Client Tasks**, select **Stop Managing (Uninstall ERA Agent)** and then click **New**.



Figure 1-1

Click the image to view larger in new window

3. Type a name for your new notification into the **Name** field. Optionally, enter a description in the **Description** field and then click **Finish** to select targets for your task.



Figure 1-2

Click the image to view larger in new window

ESET Remote Administrator version 6.2.11 and earlier:

Adding targets is done during task creation (for example, after adding a new task and giving it a **Name**, click **Target** to add groups or clients to the task).

4. Click **Create Trigger** when you are asked whether you want to add a trigger for the client task. For instructions to assign a trigger to a **Client Task** and define its targets, see the following ESET Knowledgebase article:
 - [How do I create a Trigger and add Target computers or groups to execute a Client Task?\(6.3\)](#)
5. Your task will be sent to clients. You may need to remove them from the ERA web console after you uninstall ERA Agent.

Tags

ERA 6.x

ERA Agent