

How do I transfer a managed user to a new workstation

Anish | ESET Nederland - 2018-03-07 - [Reacties \(0\)](#) - [ESET Endpoint Encryption](#)

This article will help guide you through the process of transferring a user from an old workstation to a new one.

It is important to note that DESlock+ on Windows is licenced by user. This means a user can have multiple Windows computers e.g. their laptop and desktop licenced from a single DESlock+ Windows licence. For more information regarding licensing please read this article: [KB250](#) - DESlock+ licensing

How to set-up the new workstation

In order to set-up the user on the new workstation please follow these steps:

Step 1.

Install DESlock+ on the new workstation

To do this please follow this article: [KB253 - Installing a managed version of DESlock+](#)

Step 2.

You must now activate the user on the new workstation.

To do this please follow this article: [KB216 - How do I activate a new client \(Enterprise Server v2.5.2 or later\)?](#)

Step 3 (optional)

Encrypt the new workstation with Full Disk Encryption (FDE)

To do this please follow this article: [KB101 - How to encrypt a hard drive using a managed version of DESlock+?](#)

How to remove the old workstation (*optional*)

If the user is still going to be using the old machine, then you don't need to 'deactivate' DESlock+ due to the way that licensing works with DESlock+.

However, if the user is no longer going to use the old machine and you would like to remove DESlock+ from the workstation please refer to this article: [KB248 - Removing DESlock+ from a workstation](#)

If the workstation is going to be decommissioned, then you don't need to 'deactivate' the machine before destroying it. Once destroyed, you can delete the workstation for your Enterprise Server.