

ESET Tech Center

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How do I update my license file in ESET Mail Security for Microsoft Exchange Server? (4.5.x)

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<https://support.eset.com/kb3700>

Issue

After renewing your license file (.lic) for ESET Mail Security for Microsoft Exchange Server (EMSX), you must upload the new file into EMSX.

ESET Mail Security displays the notification "Mail server security license expired"



Figure 1-1

Click the image to view larger in new window

Solution

1. On the server where ESET Mail Security for Microsoft Exchange Server is installed, open the email that you received from ESET after renewing your license. The title will be **Important ESET Mail Security for Microsoft Exchange Server license information**, and the sender will be **noreply@orders.eset.com**.
2. Download the attachment named **ESET_Mail_Security.zip** and save it to your Desktop.



Figure 1-2

3. Navigate to **C:\Program Files\ESET\ESET Mail Security\License** and delete all license files (.lic) files present.



Figure 1-3

Click the image to view larger in new window

4. Open ESET Mail Security by clicking **Start** → **All Programs** → **ESET** → **ESET Mail Security** → **ESET Mail Security**.
5. Press **F5** on your keyboard to access Setup.
6. Expand **Miscellaneous** → **Licenses** and click **Add**.



Figure 1-4

Click the image to view larger in new window

7. Navigate to the file that you unzipped in step 2, select the file (**ESET_Mail_Security.zip**) and then click **Open**.



Figure 1-5

8. Verify that the Owner, Quantity and Expiration date shown in the **Licenses** window are correct and then click **OK**. ESET Mail Security should no longer display "Mail server security license expired".

Tags

ESET Mail Security for Exchange

License

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