ESET Tech Center

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How do I use the Policy Migration Wizard in ESET Remote Administrator? (5.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Reacties (0) - 5.x

https://support.eset.com/kb3425

Issue

Migrate your policy settings for client workstations into a new policy for 5.x clients

Details

Solution

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

What's new in ESET version 6 business products?

- Open the ESET Remote Administrator Console (ERAC) by clicking Start → All Programs→ ESET → ESET Remote Administrator Console → ESET Remote Administrator Console.
- 2. Click **Tools** → **Policy Manager**.

3. Click Policy Migration Wizard.

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Figure 1-1

Click the image to view larger in new window

 Select the check box(es) next to the policy or policies that you want to migrate settings from and click **Next**.

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Figure 1-2

- Select one of the following policy migration methods and then click **Next**:
 - a. Replace existing Endpoint policy and use only source settings: All Windows product line v3 and v4 policy settings will be preserved. Windows desktop v5 policy settings that do not conflict with existing Windows product line v3 and v4 settings will use default values.
 - b. Merge policies and do not replace conflicting
 Endpoint settings: Existing and migrated policies will be merged. Existing Windows desktop v5 policy settings will not be replaced by settings from the Windows product line v3 and v4 policy.
 - c. Merge policies and replace conflicting Endpoint settings: Existing and migrated policies will be merged. Existing Windows desktop v5 policy settings will be replaced by settings from the Windows product line v3 and v4 policy where applicable.

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Figure 1-3

6. Click **Finish** when migration is complete.

Re-enable ESET Live Grid

When migrating client policies from version 4 and earlier

products, the **Join ESET Live Grid** setting for client workstations will automatically be disabled. To re-enable this setting, follow the steps below:

- a. Click **Tools** → **Policy Manager**.
- b. Select the policy that you just migrated and click **Edit policy**.
- c. Expand Windows desktop
 v5 → Kernel → Settings → ESET Live Grid.
- d. Click **Join ESET Live Grid** and then select the check box next to **Value: Yes / No**

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Figure 1-4

Click the image to view larger in new window

- e. Click **Console**, and then click **Yes** to save your changes.
- When migration is complete, select the policy for which you just migrated settings and click **View merged** to view only the settings that were affected by migration.

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Figure 1-5

Click the image to view larger in new window

Tags ERA 5.x Policy