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How to reset the key-file password on systems using SSO FDE (managed)

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This article is for resetting a key-file password for User's with Single Sign-on (SSO) configured for their Full Disk Encryption login. If you want to reset the key-file password for a User **without** SSO then follow this article:

[KB86 - How do I reset a users DESlock+ Key-File password?](#)

Step 1.

Reset the Workstation's activation state by following this article:

[KB383 - How to reset the activation process of a managed client](#)

Step 2.

Reactivate the User by generating a new activation code for the User. Refer to this article for more information:

[KB216 - How do I activate a new client \(Enterprise Server v2.5.2 or later\)?](#)

Upon completion, depending on the Group Policy settings for the User, the User will either use their Windows password for the key-file or setup a new password for the key-file.

Keywords: key-file, password, SSO, Single Sign-on, forgotten, error, 0xC01305EE