

ESET Tech Center

Kennisbank > ESET Endpoint Encryption > I have just bought a new computer/laptop, how do I access my encrypted files/folders on my new workstation?

I have just bought a new computer/laptop, how do I access my encrypted files/folders on my new workstation?

Anish | ESET Nederland - 2018-03-07 - Reacties (0) - ESET Endpoint Encryption

To access your encrypted files and folders on your new machine, you can restore a Key-File backup previously created on the old machine.

If you do not have a backup follow the steps in [How do I backup my Key-File?](#) to create a backup in either a network location accessible on both machines, as a file you can send by email or transfer manually on a USB flash drive.

Install DESlock+ on your new workstation. Once installation has completed and you have rebooted the DESlock+ login box will be shown at Windows startup.



Use the **Restore** option and select the location of the backup file (*tokenstore.dat*)

Once the Key-File backup has been restored the login box will appear as per usual, and you will be able to log in to DESlock+

Keywords: Reinstall, Reinstalling, Install, Installing, new, computer, laptop,