

Import policies from version 5.x endpoint products into ESET Remote Administrator (6.x)

Ondersteuning | ESET Nederland - 2025-03-07 - [Reacties \(0\)](#) - [6.x](#)

<https://support.eset.com/kb5717>

Issue

You manage version 5.x endpoint products from ESET Remote Administrator 6, and want to import the policy configurations from those client workstations

Solution

ESET Endpoint Security and ESET Endpoint Antivirus only!

This is only for ESET Endpoint Security and ESET Endpoint Antivirus—these steps will not work for ESET File Security for Microsoft Exchange Server. In addition, these steps can only be performed from **ESET Remote Administrator 6.2 or later**.

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in.
2. Click **Computers**, click a computer running ESET Endpoint Security or ESET Endpoint Antivirus 5, and then select **Details** from the context menu.



Figure 1-1

Click the image to view larger in new window

3. Click **Configuration**, select **Security product** from the **Select Configuration** drop-down menu and then click **Convert to**

policy.

If greyed out

If these options are greyed out or unavailable, click **Request Configuration** and wait for the client to check in with its configuration.



Figure 1-2

Click the image to view larger in new window

4. Type a name for the policy into the **Name** field.



Figure 1-3

Click the image to view larger in new window

5. Expand **Assign** and click **Assign**.



Figure 1-4

Click the image to view larger in new window

6. Select the check box(es) next to the client computer(s) you want this policy applied to and click **OK**.



Figure 1-5

Click the image to view larger in new window

7. Click **Finish**.

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