

ESET Tech Center

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"Offline units connected" warning in ESET License Administrator

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Ondersteuning | ESET Nederland - 2020-08-11 - Reacties (0) - Legacy ESET Remote Administrator (6.x / 5.x / 4.x)

Issue

You used an offline license file to activate a computer that has internet access and is able to contact edf.eset.com

You see an **Offline units connected** warning in the Dashboard of ESET License Administrator



Details

Solution

1. Click **Unit Management**, click the name of the computer the ESET product is installed and activated on (using an offline license file) and then select **Deactivate**.



Figure 1-2

2. [Activate the ESET product](#) on the machine using the **License Key** you received after purchasing your ESET license.

Offline environments

If the computers hosting ESET products are supposed to remain offline (no connection to the internet and virus signature database updates are distributed using the [mirror](#)

tool), activate these computers using an offline license.

Tags

ELA

License

licentie

Offline environment