

ESET Tech Center

Kennisbank > ESET PROTECT > Migrate exclusions from ESET Inspect on-premises to ESET Inspect Cloud

Migrate exclusions from ESET Inspect on-premises to ESET Inspect Cloud

Lesley | ESET Nederland - 2022-10-24 - Reacties (0) - ESET PROTECT

Issue

- You want to migrate customized settings from ESET Inspect on-premises to ESET Inspect Cloud
- [Export Exclusions](#)
- [Export Event Filters](#)
- [Export Any Custom Rules](#)
- [Blocked Hashes](#)

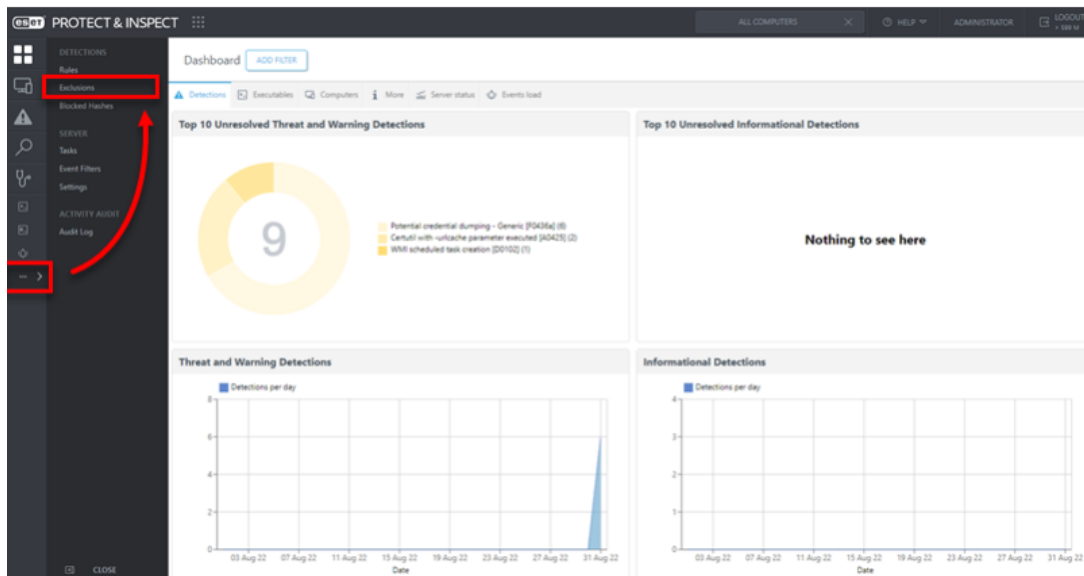
Solution



ESET Security Services for ESET Inspect and ESET Inspect Cloud
ESET offers various [security service packages and additional support](#) for these products. Support for ESET Inspect on-premises and ESET Inspect Cloud is limited and managing rules or exclusions are not included without an ESET Security Service package. Contact a sales representative for further assistance.


Export Exclusions

1. Click **More** → **Exclusions**.




2. Remove all filters, select the check box next to **Name** and click **Export**.

The screenshot shows the ESET Admin console with the 'Exclusions' tab selected. The table lists various exclusions with columns for Name, Author, Creation Date, Enabled status, Criteria, and Rules Names. The 'Event Filters' menu item in the left sidebar is highlighted with a red box, and a red arrow points from it to the 'Export' button at the bottom right of the table.


 Add recommended exclusions to ESET Inspect Cloud
[See our Knowledgebase article](#) to view the additional exclusions we recommend adding in ESET Inspect Cloud.

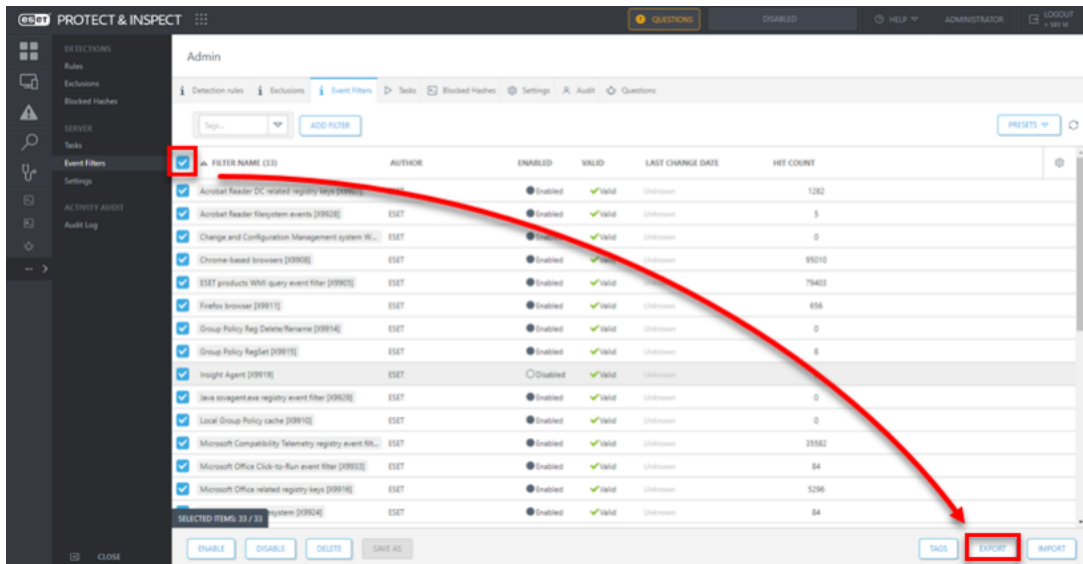
Export event filter as backup


Export as a backup only
 Event filters can only be exported as a backup and will not import into ESET inspect Cloud

1. Click **More** → **Event Filters**.

The screenshot shows the ESET Dashboard. The 'Event Filters' menu item in the left sidebar is highlighted with a red box. A red arrow points from this menu item to the 'Event Filters' section of the dashboard, which displays a donut chart with the number 9 and a list of top 10 unresolved threat and warning detections.

2. Remove all filters, select the check box next to **Name** and click **Export**.



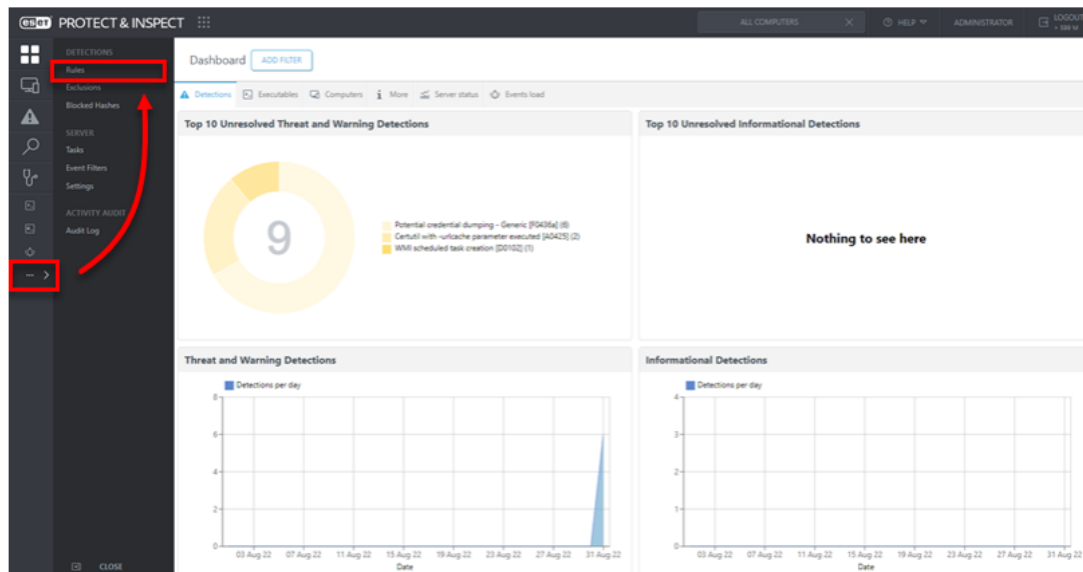
Export Any Custom Rules



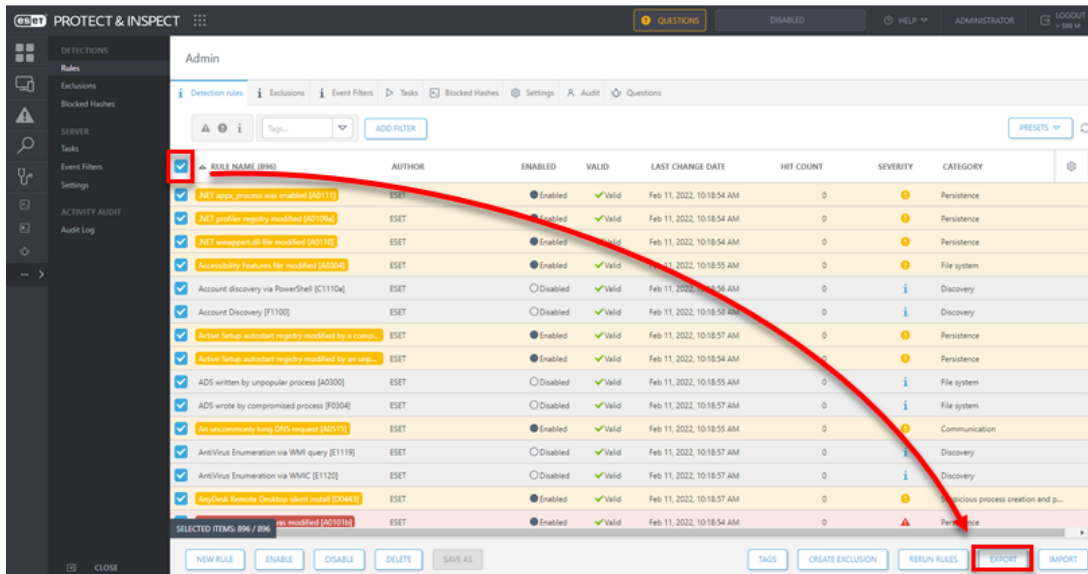
Only export custom rules

We recommend only exporting custom rules that were created by the user.

1. Click **More** → **Rules**.

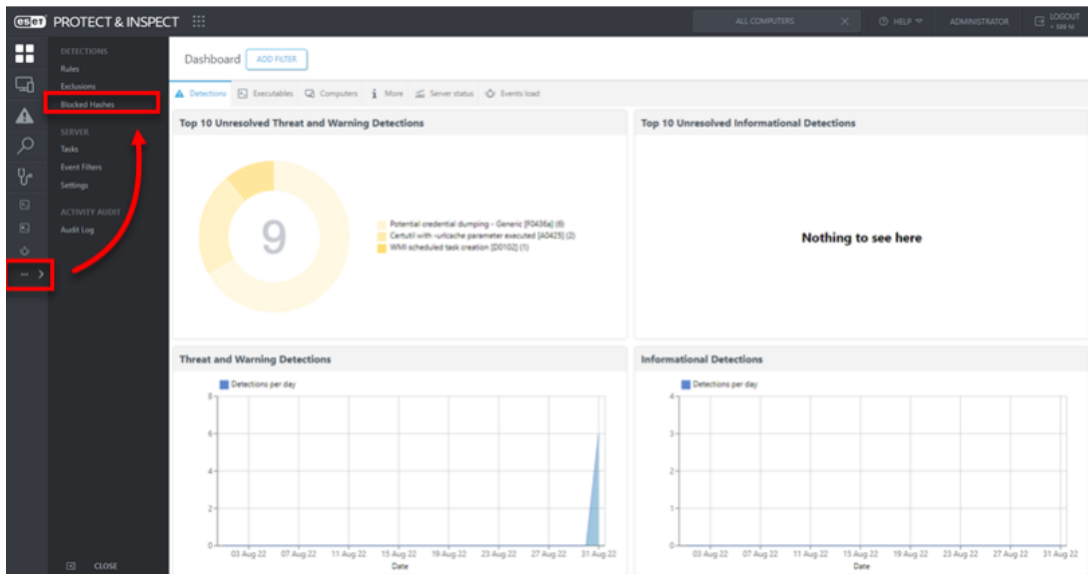


2. Filter for **Author isNot ESET**, select the check box next to **Name** and click **Export**.



Blocked Hashes

1. Click **More** → **Blocked Hashes**.



2. Any blocked hashes must be manually copied over to ESET Inspect Cloud.

The screenshot displays the 'Admin' interface for 'Blocked Hashes'. The table below shows two entries:

NAME (2)	SHA-1	CLEANED	REPUTATION (LIVEGRID#)	POPULARITY (LIVEGRID#)	FIRST SEEN (LIVEGRID#)	SIGNATURE
<input checked="" type="checkbox"/> C:\comul.exe		<input checked="" type="radio"/> Yes	5	5	6 months ago	Trusted
<input checked="" type="checkbox"/> C:\programdata.exe		<input checked="" type="radio"/> Yes	5	5	6 months ago	Trusted

At the bottom of the interface, there are buttons for 'ADD HASHES', 'UNBLOCK', 'CLEAN AND QUARANTINE', and 'TAGS'. A status bar at the bottom left indicates 'SELECTED ITEMS: 2 / 2'.



ESET Security Services for ESET Inspect and ESET Inspect Cloud

ESET offers various [security service packages and additional support](#) for these products. Support for ESET Inspect on-premises and ESET Inspect Cloud is limited and managing rules or exclusions are not included without an ESET Security Service package. Contact a sales representative for further assistance.