Modify/remove scheduled tasks on client workstations using ESET Remote Administrator (5.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Reacties (0) - 5.x

https://support.eset.com/kb120

Issue

Use ESET Remote Administrator to modify or remove a default scheduled task on client workstations
Deleted tasks / "rogue" tasks still showing up on client workstations

Details

Solution

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

What's new in ESET version 6 business products?

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.

Modify/remove a default scheduled task from ESET Remote Administrator

In this example, we will remove the **Automatic update after dial-up connection** task:

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.

1. Click **Tools → Policy Manager**.

2. Select the policy that you wish to modify and click **Edit policy**.



Figure 1-1
Click the image to view larger in new window

4. Expand **Windows desktop v5 → Kernel → Settings → Scheduler/Planner**, select **Scheduler/Planner** and click **Edit**.



Figure 1-2
Click the image to view larger in new window

5. Select the task you want to remove and click **Mark for deletion**.



Figure 1-3

6. Click **Yes** to confirm.



Figure 1-4

7. Make sure that you see "Delete" in the **Status** column and click **OK**.



Figure 1-5

Modify/remove a default scheduled task on an individual client workstation

In this example, we will remove the **Automatic update after dial-up connection** task:

1. Click **Console**, click **Yes** to save your changes and then click **OK** to exit Policy Manager. The next time that the client workstations assigned to this policy check in, the default task that you marked for deletion will be removed.

2. Open ESET Endpoint Security or ESET Endpoint Antivirus. How do I open my ESET product?

3. Click **Tools** → **Scheduler**.



Figure 2-1
Click the image to view larger in new window

4. Select the task you want to modify or remove (in this example, **Automatic update after dial-up connection**), and click **Delete**.



Figure 2-2
Click the image to view larger in new window

5. When prompted, click **Yes** to finish removing the task.

Troubleshooting: "Rogue" tasks / deleted tasks still appearing on client workstations

If you are unable to remove a task, or a task that you attempted to delete continues to appear in the policy of a client workstation, follow the steps below.

1. Open the ESET Remote Administrator Console (ERAC) by double-

clicking the ERAC icon on your Desktop, or by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.

2. In the **Clients** tab, right-click the client machine(s) with rogue or redundant policies and select **Configuration** from the context menu.



Figure 3-1
Click the image to view larger in new window

3. Click **View**.



Figure 3-2

4. Expand **Kernel** → **Settings**, select **Scheduler/Planner** and then click **Edit**.



Figure 3-3
Click the image to view larger in new window

5. Make note of the **ID (hex)** value listed next to the task you want to remove and then exit the **Scheduled tasks**, **Configuration Editor**, and **Properties** windows.



Figure 3-4

6. Click **Tools** → **Policy Manager**.



Figure 3-5

7. Select the policy that applies to machines containing the task you want to remove and click **Edit policy**.



Figure 3-6
Click the image to view larger in new window

8. Create a "dummy" Scheduled task (of any type and with any settings). This task will be removed during a later step.

9. In ESET Configuration Editor, expand **Kernel** → **Settings**, select **Scheduler/Planner** and then click **Edit**.



Figure 3-7

Click the image to view larger in new window

10. Select the dummy task you created in step 8 and click **Change ID**.



Figure 3-8

11. Type the ‘rogue’ scan task’s ID (hex), noted in step 5 above, into the **Task ID** field and then click **OK**.



Figure 3-9

12. Select the dummy task and click **Mark for deletion**.



Figure 3-10

13. Click **Yes** → **OK**.

14. Click **Console** → **Yes** to save the policy, and then click **OK** to exit Policy Manager.

On the next check in, the rogue policy will be removed on the target client(s).

- Tags
- ERA 5.x