

ESET Tech Center

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Details

If you are familiar with earlier versions of ESET Remote Administrator (ERA) 5.x, you will notice that the traditional ESET Remote Administrator Console has been replaced by the ESET Security Management Center Web Console (ESMC Web Console). The new online interface used in ERA 6 and ESMC 7 allows you to manage your network from virtually anywhere. The ESMC Web Console is the primary interface used to administer clients; it can be used to execute any of the functionalities available in earlier versions of ERA and more. See [Getting to know the ESMC Web Console](#) in the ESET Security Management Center User Guide for more details.

Solution

The ESET Security Management Center Web Console (ESMC Web Console) can be accessed with most web browsers ([view compatible web browsers](#)):

- **On your local ESMC Server:** Open your ESMC-compatible web browser and enter **https://localhost/era** into the address bar to access the ESMC Web Console.
- **From an outside computer:** If your ESET Security Management Center Server (ESMC Server) is accessible to outside connections, you can access the ESMC Web Console from any computer. Open your web browser and enter **https://%yourservername%/era** (replace %yourservername% with the actual IP address or name of your web server, for example **https://10.1.30.30/era**) into the address bar to access the ESMC Web Console.

Which port does ESMC Console use?

By default, ESMC Web Console uses port 443. In some cases when port 443 is not available, port 8443 is used. [How do I change the port used by ESET Security Management Center Web Console?](#)

To log in, provide the credentials you entered during the installation process. For more details, see [Web Console login screen](#).

If you experience problems logging in or receive error messages while trying to log in,

see [Web Console Troubleshooting](#).

For more information about how to administer client computers in the ESMC Web Console, see the [ESET Security Management Center User Guide](#).