"Package not found" error when deploying from an existing software install task (7.x)

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Issue

- You receive the error "Task failed-try to install software manually" in ESET Security Management Center when using an existing software install task
- You receive the error "Package not found" on client workstations
- You are deploying a new ESET product version using the ESMC repository

This error will appear in the ESET Management Agent trace log, which is located at the following location:

```
C:\Programdata\ESET\RemoteAdministrator\Agent\EraAgentApplicationData\Logs\Trace.log
```

On Windows XP:

```
C:\Documents and Settings\All Users\Application
Data\ESET\RemoteAdministrator\Agent\EraAgentApplicationData\Logs\
```

Solution

If you are deploying or upgrading an ESET endpoint product using a push install from the ESET Security Management Center repository, the latest ESET product version will be selected. When deploying a new product version, you should create a new software install task.

Use the push installation instructions for installing from the repository in the following ESET Knowledgebase article:

- Deploy or upgrade ESET endpoint products using a push install (7.x)

You can edit an existing software install task instead of creating a new one

In step 2 of the Knowledgebase article above, you can select your existing software install task to edit. This will allow you to keep the list filtering.

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