Push install to client workstations using ESET Remote Administrator (5.x)

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https://support.eset.com/kb2982

Issue

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

- What's new in ESET version 6 business products?

Solution

Before attempting a push installation

1. Download and install ESET Remote Administrator

1. Set up a mirror server

1. Complete our ESET Remote Administrator Push Installation Requirements and Checklist

Android device users: Push install ESET Endpoint Security for Android using ERA 5.x

Mac OS X users: Remotely install ESET NOD32 Antivirus Business Edition for Mac OS X using ERA 5.1.x or earlier

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.

I. Create an installation package

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.
2. Click the **Remote Install** tab and then click **Package Manager**.
3. Click **Add** in the **Packages Manager** window.



Figure 1-1

4. Click **Download From The Web**, select the ESET security product that you want to push install and then click **Create**. Your installation package can contain a 32-bit and 64-bit variant of the installer file, so that on networks with both 32- and 64-bit clients, one package can be pushed to all client workstations (the correct installer will run automatically). Repeat step 3 and 4 to add a second file to your installation package.



Figure 1-2

5. Click **Save As**, give your installation package a descriptive name and then click **Save**. Click **Close** to return to the ERAC window. You are now ready to continue to Part II.



Figure 1-3

Configuring the installation package

Before saving the package, you have the option to either make changes to the configuration associated with this installation package, or to select a pre-configured ESET Configuration File (.xml) that you would like to apply to this installation package:

- **Edit the configuration**: Click **Edit**, make your desired changes and then click **Console**. Save the file (as outlined in step 5 above) and proceed to step 6.

- **Select an ESET Configuration File (.xml)**: Click **Select**, navigate to the ESET configuration file, select it and click **Open**. Save the file (as outlined in step 5 above) and proceed to step 6.

- To perform a silent installation (optional), run the file from the command line using the following switches:

  /quiet REBOOT="ReallySuppress" (see Figure 1-3)

  For example: C:\Users\UserName\Desktop\ESET32.exe /quiet REBOOT="ReallySuppress"

- To display a progress bar during installation, run the file from the command line using the following switches:

  /qb! for progress bar with no cancel option.

  For example: C:\Users\UsersName\Desktop\ESET32.exe /qb REBOOT="ReallySuppress"

II. Push installation package out to client workstations

1. In the main program window of the ESET Remote Administrator Console, click the **Remote Install** tab.

1. Select the client workstation(s) that you wish to push an installation package out to, click **New Installation Task..** and select either **Windows push** or **Linux** or **Mac** based on the type of push installation.



Figure 2-1
Click the image to view larger in new window

2. If any of your clients are password protected, select that client and click **Set Credentials**. Enter the client's logon credentials in the **Logon Information** window and click **OK** (see **Figure 2-2**).

> NOTE:
>
> If the logon information is the same for all the clients involved in this push installation, you can click **Set for All...** so that you only have to enter logon information once.

3. Click **Next**.



Figure 2-2

4. Select the installation package type from the **Type** drop-down menu, select the installation package you created earlier from the **Name** drop-down menu and the specific time at which the installation will be performed. In this example we are pushing out to client workstations running Microsoft Windows, so we will select **ESET Security Products for Windows**.
5. Verify the task settings, including the name of your Remote Install task. If necessary, make changes to the settings here.
   Click **Finish** to complete the push installation task.



Figure 2-3

Task status

To check the status of your push installation task, click the **Installation History** tab, then double-click the entry that represents your current task. In the **Properties** window, the status of your push installation will be visible next to **State**.

- Tags
- EEA 6.x
- EES 6.x
- ERA 5.x