ESET Tech Center

Recommended settings for ESET server products on a Citrix server (4.x)

Ondersteuning | ESET Nederland - 2017-11-21 - Reacties (0) - Server Solutions

https://support.eset.com/kb2306

Solution

I. Disable the EGUI from loading for all sessions

II. Scan file execution events and local drives only

1. Open ESET File Security. Click **Start → All Programs → ESET → ESET File Security → ESET File Security**.

2. Press **F5** to access Setup.

3. Expand **Computer protection → Antivirus and antispyware → Real-time file system protection**.

4. Deselect the check boxes next to **Network drives**, **File open**, **File Creation** and **Diskette access**. When you are finished, continue to the next section.

Figure 1-1
Click the image to view larger in a new window

III. Add needed exclusions

1. Expand **Antivirus and antispyware** and click **Exclusions by path**.

2. Click **Add** and exclude the directory:
   C:\Program Files\Citrix*

   View the Citrix Consolidated list of Antivirus exclusions

3. Click **OK** to save your changes.

Figure 2-1
Click the image to view larger in a new window