

# ESET Tech Center

Kennisbank > Legacy > Legacy ESET Remote Administrator (6.x / 5.x / 4.x) > 6.x > Remove password protection from client workstations using ESET Remote Administrator (6.x)

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## Remove password protection from client workstations using ESET Remote Administrator (6.x)

Ondersteuning | ESET Nederland - 2017-11-08 - Reacties (0) - 6.x

<https://support.eset.com/kb5544>

### Issue

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Unable to perform push uninstall on client machines with ESET Endpoint 5 or ESET v4 business products due to password protection

### Solution

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Issue: Unable to perform push uninstall on client machines with ESET Endpoint 5 or ESET v4 business products due to password protection

Resolution:

1. Create a policy in ERA 6 with password protection settings and apply it to the machine
2. Edit the policy and remove the password protection
3. Perform push uninstallation Future Resolution: V6.2 is supposed to resolve this issue when it comes out.

Tags

ERA 6.x