ESET Tech Center

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Deploy or upgrade ESET endpoint products using ESET PROTECT

Solution

Required user permissions

This article assumes that you have the appropriate access rights and permissions to perform the tasks below.

If you use the default Administrator user or are unable to perform the tasks below (the option is unavailable), create a second administrator user with all access rights.

- ESET PROTECT users: Create a second administrator user in ESET PROTECT
- ESET Security Management Center (ESMC) users: Create a second administrator user in ESET Security Management Center 7.x

To perform tasks in the ESET Security Management Center (ESMC) Web Console, ESET PROTECT Web Console or ESET PROTECT Cloud Web Console, a user must have the appropriate access rights assigned to their home group. Each user has an <u>assigned permission set</u> that defines the scope of their access level to various objects.

Below is a list of example tasks and the required permission set to successfully perform the task. Generate a report Generate a report in ESET PROTECT Deploy ESET Management Agent using Agent Live Installer Use Agent Live Installer to deploy the ESET Management Agent 8.x Deploy ESET Management Agent using All-in-one installer Deploy the ESET Management Agent and the ESET endpoint product together (8.x) Deploy the ESET Endpoint Product

Create a trigger and add target computers or groups to execute a Client Task in ESET PROTECT
Create or edit a policy
Create a new policy in ESET PROTECT
Assign or unassign a policy
Refer to the <u>Assign a Policy to a Client topic</u> of the ESET PROTECT Online Help guide.
Request configuration of the ESET product on the managed computer
Refer to the <u>Configuration section of the Computer details topic</u> in the ESET PROTECT Online Help guide.
Create and generate notifications
Refer to the Notifications topic in the ESET PROTECT Online Help guide.
Edit ESET PROTECT Server settings
Refer to the <u>Server Settings topic</u> in the ESET PROTECT Online Help guide.
Add or edit users
Refer to the Add New Users topic or Edit Users topic in the ESET PROTECT Online Help guide.
Send a file to ESET Dynamic Threat Defense

Refer to the $\underline{\mbox{Detections topic}}$ in the ESET PROTECT Online Help guide.

Run a Client Task