

# ESET Tech Center

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## Should I download a 32-bit or 64-bit version of DESlock+?

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The version of DESlock+ that you should download, be it 32-bit or 64-bit is determined by which version of Windows you have installed, to find this out, use the following methods as appropriate for the operating system that you are running.

### Windows 8

There are two methods that you can use to determine whether you are running a 32-bit or 64-bit version of Windows 8. If one method does not work, try the other method.

#### Method 1: View the System window in Control Panel

Swipe in from the right edge of the screen, and then tap **Search**. Or, if you are using a mouse, point to the lower-right corner of the screen, and then click **Search**.

Type **system** in the search box, and then tap or click **Settings**.

Tap or click **System**.

If you are running a 64-bit version of Windows 8, **64-bit Operating System** is displayed in the **System type** field under the **System** heading. If you are running a 32-bit version of Windows 8, **32-bit Operating System** is displayed in the **System type** field under the **System** heading.

#### Method 2: View the System Information window

Swipe in from the right edge of the screen, and then tap **Search**. Or, if you are using a mouse, point to the lower-right corner of the screen, and then click **Search**.

In the search box, type **system information**.

Tap or click **System**, tap or click **System Information**, and then click **System Summary**.


If you are running a 64-bit version of Windows 8, **x64-based PC** is displayed in the **System type** field under the **Item** heading.

If you are running a 32-bit version of Windows 8, **x86-based PC** is displayed in the **System type** field under the **Item** heading.

## Windows Vista and Windows 7

If you have Windows Vista or Windows 7, there are two methods to determine whether you are running a 32-bit version or a 64-bit version. If one method does not work, try the other method.

Method 1: View the System window in Control Panel


Click **Start** , type **system** in the **Start Search** box, and then click **system** in the **Programs** list.

The operating system is displayed as follows:

For a 64-bit version operating system, **64-bit Operating System** appears for the **System type** under **System**.

For a 32-bit version operating system, **32-bit Operating System** appears for the **System type** under **System**.

Method 2: View the System Information window

Click **Start** , type **system** in the **Start Search** box, and then click **System Information** in the **Programs** list.

When **System Summary** is selected in the navigation pane, the operating system is displayed as follows:

For a 64-bit version operating system, **x64-based PC** appears for the **System type** under **Item**.

For a 32-bit version operating system, **x86-based PC** appears for the **System type** under **Item**.

## Windows XP

If you have Windows XP, there are two methods to determine whether you are running a 32-bit version or a 64-bit version. If one method does not work, try the other method.

Method 1: View the System window in Control Panel

Click **Start**, and then click **Run**.

Type **sysdm.cpl**, and then click **OK**.

Click the **General** tab. The operating system is displayed as follows:

For a 64-bit version operating system, **Windows XP Professional x64 Edition Version <Year>** appears under **System**.

For a 32-bit version operating system, **Windows XP Professional Version <Year>** appears under **System**.

## Method 2: View the System Information window

Click **Start**, and then click **Run**.

Type winmsd.exe, and then click **OK**.

When **System Summary** is selected in the navigation pane, locate **Processor** under **Item** in the details pane. Note the value.

If the value that corresponds to **Processor** starts with **x86**, the computer is running a 32-bit version of Windows.

If the value that corresponds to **Processor** starts with **IA-64** or **AMD64**, the computer is running a 64-bit