ESET Tech Center

Supported settings in VDI environments using ESMC (7.x)

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Issue

- VMware Horizon specified settings and actions not supported by ESET Security Management Center 7.0
- Microsoft SCCM specified settings and actions not supported by ESET Security Management Center 7.0

Details
Solution

VMware Horizon

- The setting **Delete or refresh machine on logoff**:
  - **Never** - this option is supported.
  - **Delete immediately** - this option is not currently supported in ESMC. VMware creates a machine with a new name and old hardware, this causes ESMC to create a new machine in the Web Console.
  - **Refresh Immediately** - The notification about recovery of identity (**Events on managed computers → Computer identity recovered**) may not function properly. It is due to the way VMware optimizes the manipulation with images. VMware sometimes uses the previous identity, which can cause the notification to not work. The assigning of the identities of such clones in ESMC is functioning correctly.

Figure 1-2

- Actions over a pool of machines:
  - Using **Refresh** over a pool of machines is supported in ESMC, however the notification about the recovery of identity (**Events on managed computers → Computer identity recovered**) may not function properly.
  - **Rebalance** - supported in ESMC.
  - Operation **Recompose** changes the serial numbers of virtual drives. If there are more virtual dives mounted, it can cause ESMC to create new machine identities in the ESMC Web Console. Check your machines in the Web Console after running the **Recompose**.