

Unblock a safe website on an endpoint using ESET PROTECT (8.x - 10.x) or ESET PROTECT Cloud

Mitch | ESET Nederland - 2023-01-13 - [Reacties \(0\)](#) - [ESET PROTECT Cloud](#)



Issue

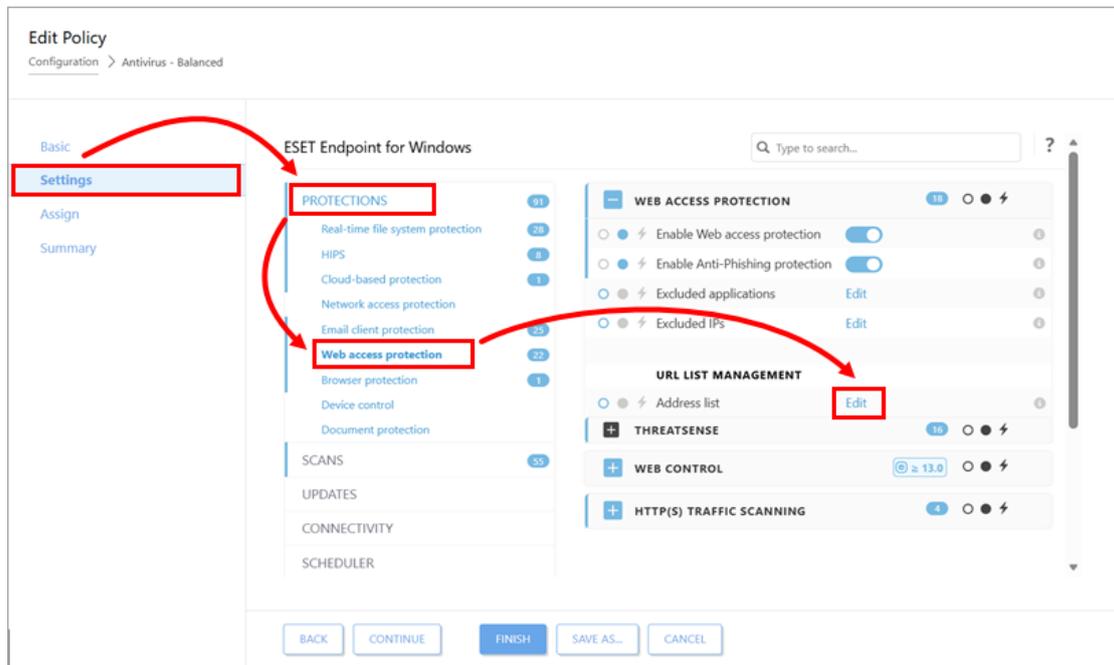
- A website that you know to be safe is being blocked by Web Access Protection.
- Exclude a web address from being reported by Web Access Protection
- Allow access to a known safe website.

Solution

1. [Open ESET PROTECT or ESET PROTECT Cloud Web Console](#) in your web browser and log in.
2. Click **Policies** and select the ESET product for the desired policy.



1. Right-click the policy name and select **Edit**.



1. Click **Settings** → **Web and Email** and click **Web access protection**.



1. Expand **URL Address Management** and click **Edit**.



1. Select **List of addresses excluded from content scan** and click **Edit**.



1. Click **Add**.

Edit list ? □ ×

Address list type Found malware is ignored ▾

List name List of addresses excluded from

List description

List active

Notify when applying

Logging severity ▾

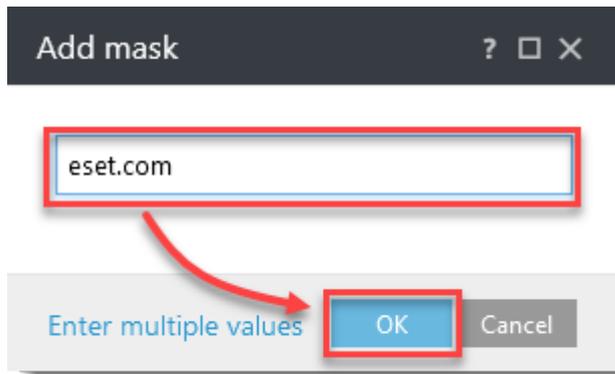
Address list

eset.com

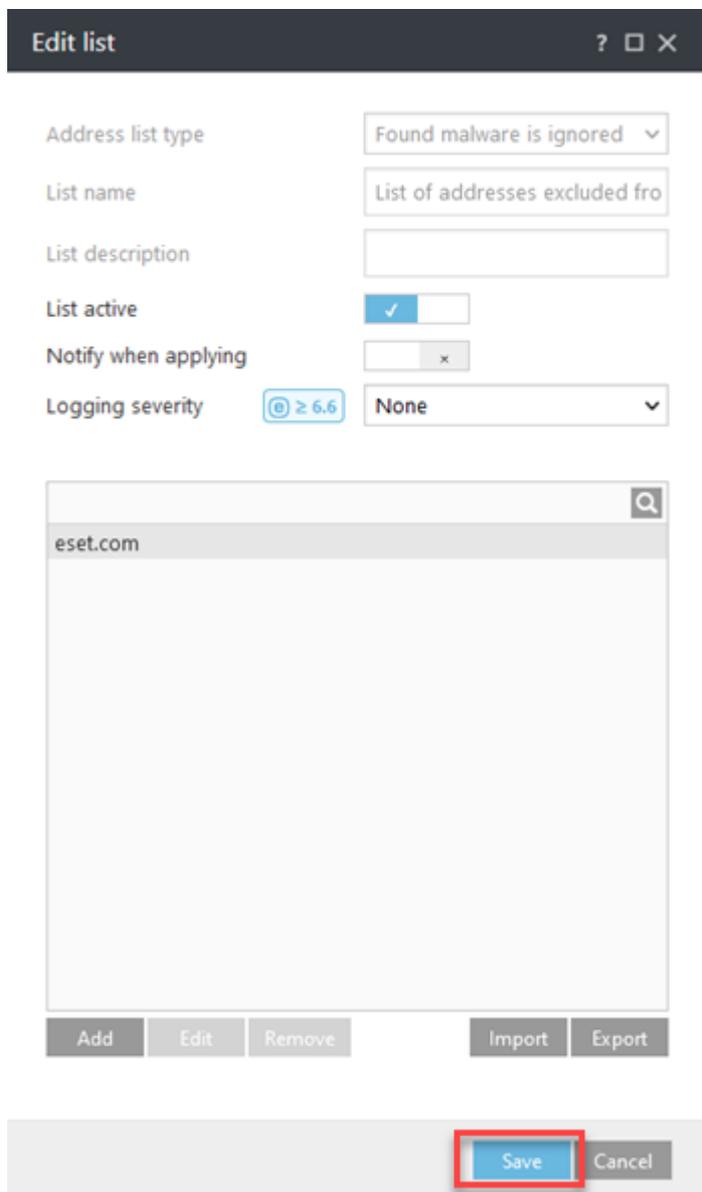
Add Edit Remove Import Export

Save Cancel

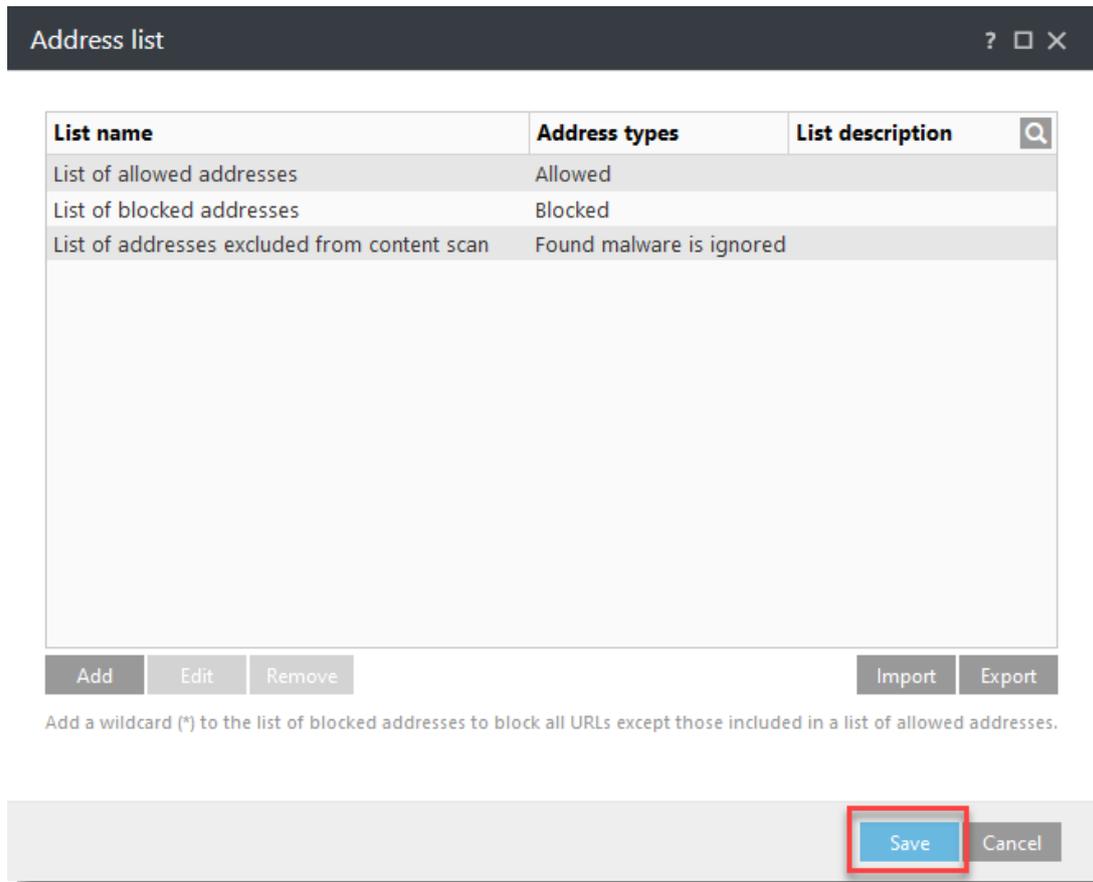
1. Type the URL address into the blank field and click **OK**.



1. In the **Edit list** window, click **Save**.



1. In the **Address list** window, click **Save**.



1. Click **Finish**. The blocked website is now accessible.

