ESET Tech Center

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Update your Endpoints remotely using the ESET Security Management Center 7

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Issue

- You need to update the ESET endpoint products reaching End of Life on computers managed by ESET Security Management Center (ESMC)
- You have already created Dynamic Groups to sort managed computers based on their operating system version and installed an ESET endpoint product
- This Knowledgebase article is a continuation of the Knowledgebase article: <u>Sort your</u> <u>endpoints using the Dynamic Groups in ESET Security Management Center</u>

Solution

Create Software Install tasks and target the respective Dynamic Groups.

I. Create a Software Install task for ESET Endpoint Antivirus 6.5.2132.6 installation



1. In ESMC Web Console, select **Tasks** \rightarrow **New** \rightarrow **Client Task**.



- 2. In **Basic**, type a task **Name** (for example, "Install Endpoint Antivirus 6.5.2132.6") and select **Software Install** from the **Task** drop-down menu.
- 3. In Settings, click Choose package and select the ESET Endpoint Antivirus version 6.5.2132.6.
- 4. Select the I accept the terms of the application End User License Agreement check box, acknowledge the **Privacy Policy** and click **Finish**.

(ESET) SECURITY MANAGEMENT CENTER				Garage Computer Name	QUICK LINKS 🔻	⑦ HELP ▽	A ADMINISTRATOR	E LOGOUT
		New Client Task						
돠		Tasks > Install Endpoint Antivirus 6.5.2132.6	.6					
A								
		Basic	Software installatio	n settings				
	Tacke	Settings	ESET license ⊘					
	lasks	Summary	ESET Endpoint Security for Windows,			expires 🗙		
			2020 Aug 9 14:00:00					
			Package to install ③					
			Install package from repository: E	SET Endpoint Antivirus; version 6.5.2132	.6 for windows (WINDOV	WS), language en_l	JS	
			Install by direct package URL					
ų.			I accept the terms of the application	on End User License Agreement and act	knowledge the Privacy Po	olicy.		
<u> </u>								
			Installation parameters ⑦					
			Automatically reboot when ne	eded				
				FINISH CANCEL				

Figure 1-2

Click the image to view larger in new window

- Click Create Trigger, click Target and select the Endpoint Antivirus 5 and 6.0-6.5 Dynamic Group.
- 2. Click **Finish** to run the task. After the Software Install task completes, all the applicable managed endpoints in your network are updated.

II. Create a Software Install task for ESET Endpoint Security 6.5.2132.6 installation

Repeat the steps from Section I. and create an ESET Endpoint Security 6.5.2132.6 Software Install task to install ESET Endpoint Security 6.5.2132.6 and run it on the **Endpoint Security 5 and 6.0-6.5** Dynamic Group.

III. Create a Software Install task for ESET Endpoint Antivirus 7.3 installation

Repeat the steps from Section I. and create a ESET Endpoint Antivirus 7.3 Software Install task to install ESET Endpoint Antivirus 7.3 and run it on the **Endpoint Antivirus older than 7.3** Dynamic Group.

IV. Create a Software Install task for ESET Endpoint Security 7.3 installation
Repeat the steps from Section I. and create a ESET Endpoint Security 7.3 Software Install
task to install ESET Endpoint Security 7.3 and run it on the Endpoint Security older than
7.3 Dynamic Group.

V. Create a Software Uninstall task for ESET Endpoint Antivirus 6.6 uninstallation To downgrade ESET endpoint version 6.6 to version 6.5, you must uninstall version 6.6 first.

- (International Context DASHBOARD : 🕒 🕑 🗸 ACCESS GROUP Select 🗃 🛅 Client Tasks (13) Tags. Tasks ADD FILTER 0 Task Types A ^ In Client Tasks NAME DESCRIPTION PROGRESS v © V 🗈 ESET Security Product New Task ✓ In ESET Security Manager Uninstall Endpoint (all versio ~ ∨ 🗈 Operating System V 🗈 Mobile Activate endo F Server Tasks Install EP 6.5 🕞 Static Group Synchronizatio Install EP 7.3 🗈 Agent Deployment New Task E User Synchro Install EP5 JP EP 5.0 installe Generate Report Rename Computers Components Upgrade Delete Not Co Product Activatio Linux installa Export Managed Products Co. Automatically created via EEA deploy Modules Update Modules of the installed . | ≤ 1 ⊙ 😂
- 1. In ESMC Web Console, select **Tasks** \rightarrow **New** \rightarrow **Client Task**.

Figure 5-1

Click the image to view larger in new window

- In Basic, type a task Name (for example, "Uninstall Endpoint Antivirus 6.6") and select Software Uninstall from the Task drop-down menu.
- 3. In Settings, click Select package to uninstall, select the ESET Endpoint Antivirus version 6.6 and click Finish.
- 4. Select the I accept the terms of the application End User License Agreement check box, acknowledge the **Privacy Policy** and click **Finish**.
- Click Create Trigger, click Target and select the Endpoint Antivirus 6.6 Dynamic Group.
- Click Finish to run the task. After the Software Uninstall task completes, all the applicable managed endpoints will appear in the No Endpoint installed Dynamic Group.

VI. Install ESET Endpoint Antivirus 6.5.2132.6 on the unmanaged computers Run the ESET Endpoint Antivirus 6.5.2132.6 Software Install task on the **No Endpoint installed** Dynamic Group.

VII. Create a Software Uninstall task for uninstallation of ESET Endpoint Security 6.6

Repeat the steps from Section V and create an **Uninstall ESET Endpoint Security 6.6** Software Uninstall task to uninstall ESET Endpoint Security 6.6 and run the task on the **Endpoint Security 6.6** Dynamic Group.

VIII. Install ESET Endpoint Security 6.5.2132.6 on the unmanaged computers Run the ESET Endpoint Security 6.5.2132.6 Software Install task on the **No Endpoint installed** Dynamic Group.