

ESET Tech Center

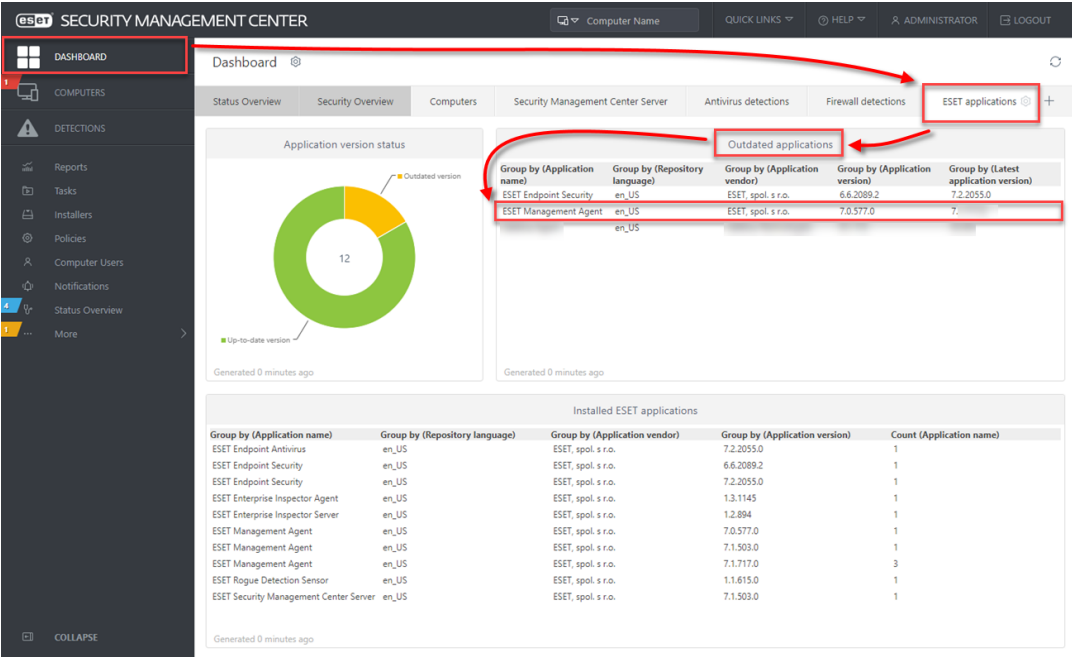
Kennisbank > Legacy > Legacy ESET Remote Administrator (6.x / 5.x / 4.x) > 6.x > Upgrade ERA Agents (6.5) or ESET Management Agents (7.x) to the latest ESET Management Agents (7.2) using the Components Upgrade Task

Upgrade ERA Agents (6.5) or ESET Management Agents (7.x) to the latest ESET Management Agents (7.2) using the Components Upgrade Task

Anish | ESET Nederland - 2022-12-28 - Reacties (0) - 6.x

Issue

- You have upgraded your ERA 6.5 or ESMC 7.x product to the latest version of ESET Security Management Center 7.2, but the computers managed by ESMC are still running an older Agent version, as shown in the Web Console → **Dashboard** → **ESET Applications** → **Outdated Applications**



The screenshot shows the ESET Security Management Center Web Console interface. The left sidebar contains navigation options: DASHBOARD, COMPUTERS, DETECTIONS, Reports, Tasks, Installers, Policies, Computer Users, Notifications, Status Overview, and More. The main content area is titled 'Dashboard' and includes tabs for Status Overview, Security Overview, Computers, Security Management Center Server, Antivirus detections, Firewall detections, and ESET applications. The 'ESET applications' tab is active, showing a donut chart for 'Application version status' with 12 total applications, 10 up-to-date (green) and 2 outdated (yellow). Below the chart is a table of 'Outdated applications' with columns for Application name, Repository language, Application vendor, Application version, and Latest application version. Two rows are highlighted in red: 'ESET Endpoint Security' (version 6.6.2089.2, latest 7.2.2055.0) and 'ESET Management Agent' (version 7.0.577.0, latest 7.2.2055.0). Below this is a table of 'Installed ESET applications' with columns for Application name, Repository language, Application vendor, Application version, and Count.

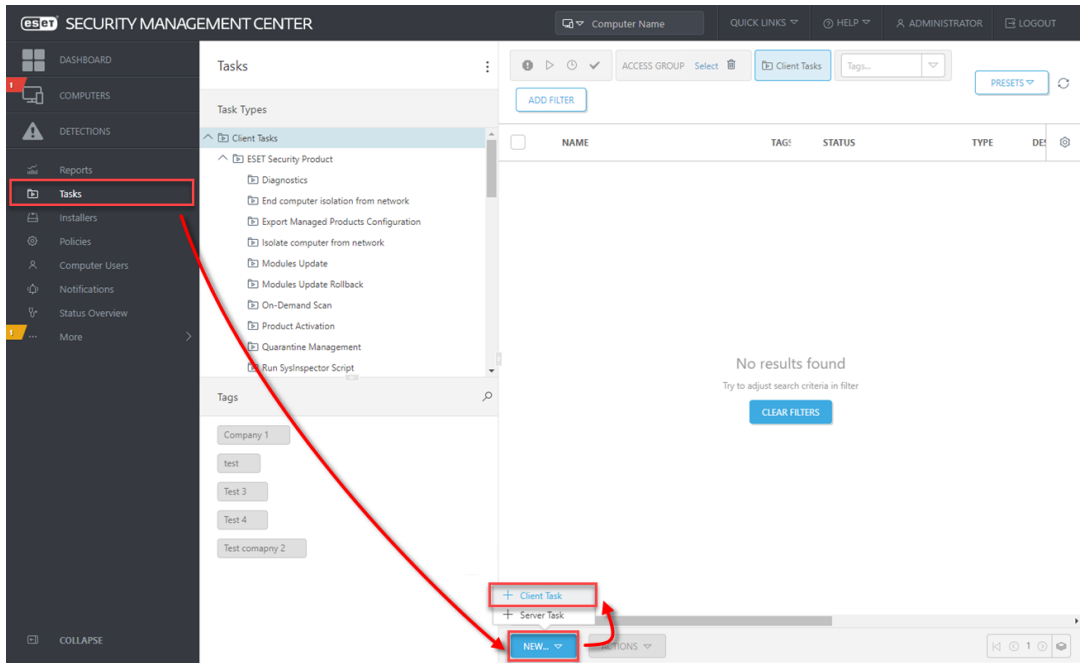
Group by (Application name)	Group by (Repository language)	Group by (Application vendor)	Group by (Application version)	Group by (Latest application version)
ESET Endpoint Security	en_US	ESET, spol. s r.o.	6.6.2089.2	7.2.2055.0
ESET Management Agent	en_US	ESET, spol. s r.o.	7.0.577.0	7.2.2055.0

Group by (Application name)	Group by (Repository language)	Group by (Application vendor)	Group by (Application version)	Count (Application name)
ESET Endpoint Antivirus	en_US	ESET, spol. s r.o.	7.2.2055.0	1
ESET Endpoint Security	en_US	ESET, spol. s r.o.	6.6.2089.2	1
ESET Endpoint Security	en_US	ESET, spol. s r.o.	7.2.2055.0	1
ESET Enterprise Inspector Agent	en_US	ESET, spol. s r.o.	1.3.1145	1
ESET Enterprise Inspector Server	en_US	ESET, spol. s r.o.	1.2.894	1
ESET Management Agent	en_US	ESET, spol. s r.o.	7.0.577.0	1
ESET Management Agent	en_US	ESET, spol. s r.o.	7.1.503.0	1
ESET Management Agent	en_US	ESET, spol. s r.o.	7.1.717.0	3
ESET Rogue Detection Sensor	en_US	ESET, spol. s r.o.	1.1.615.0	1
ESET Security Management Center Server	en_US	ESET, spol. s r.o.	7.1.503.0	1

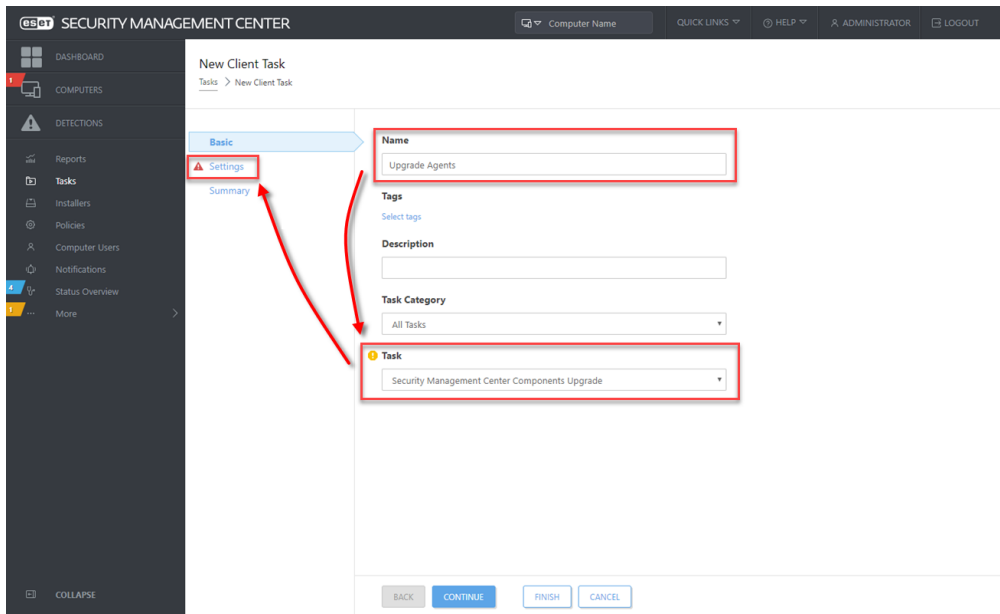
Solution

- Open the ESMC Web Console.
- Click **Tasks** → **New** → **Client Task**.



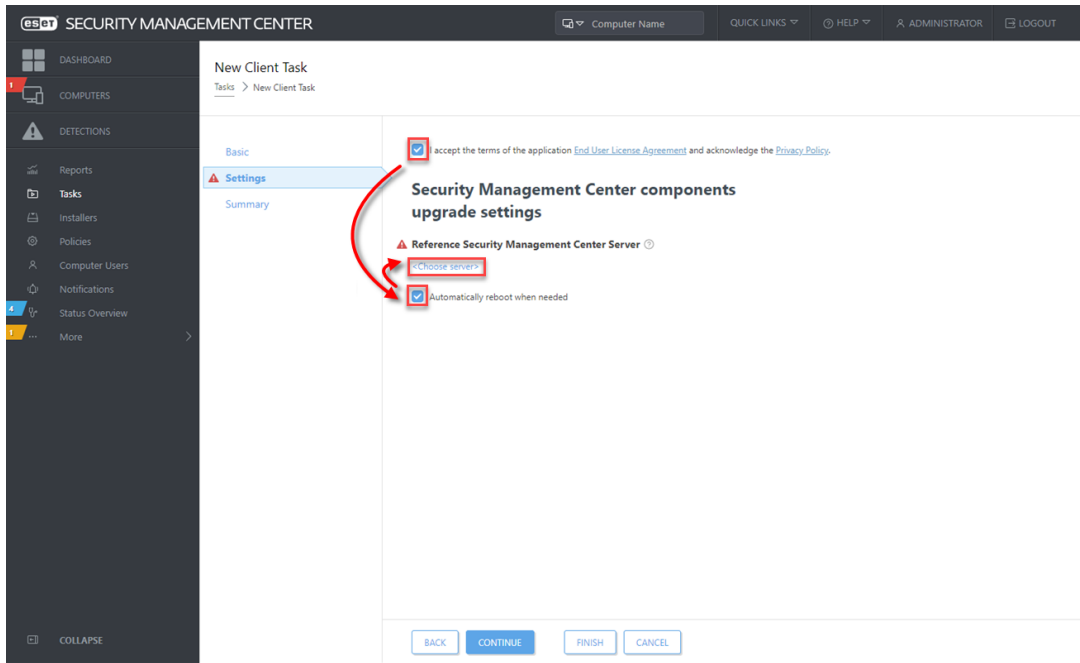


1. Type a task **Name**, select **Security Management Center Components Upgrade** from the **Task** drop-down menu and click **Settings**.

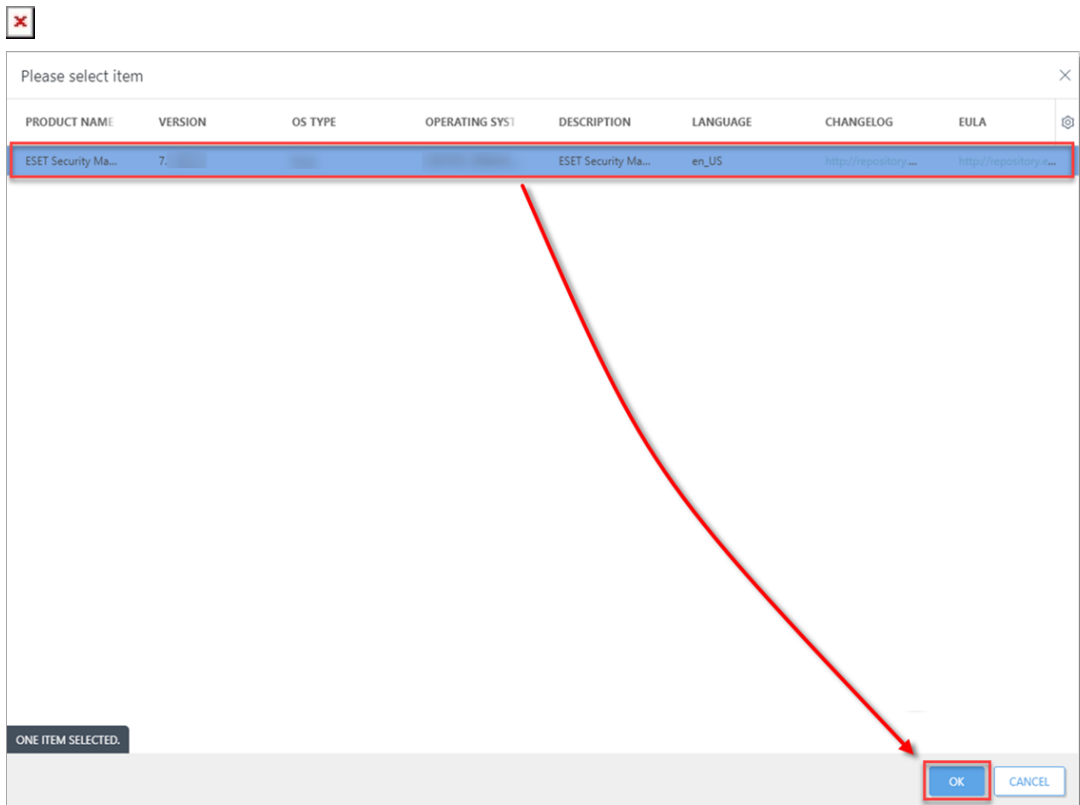


2. Select the check boxes next to **I accept the terms of the application End User License Agreement** and **acknowledge the Privacy Policy** and **Automatically reboot when needed** and click **Choose server**.



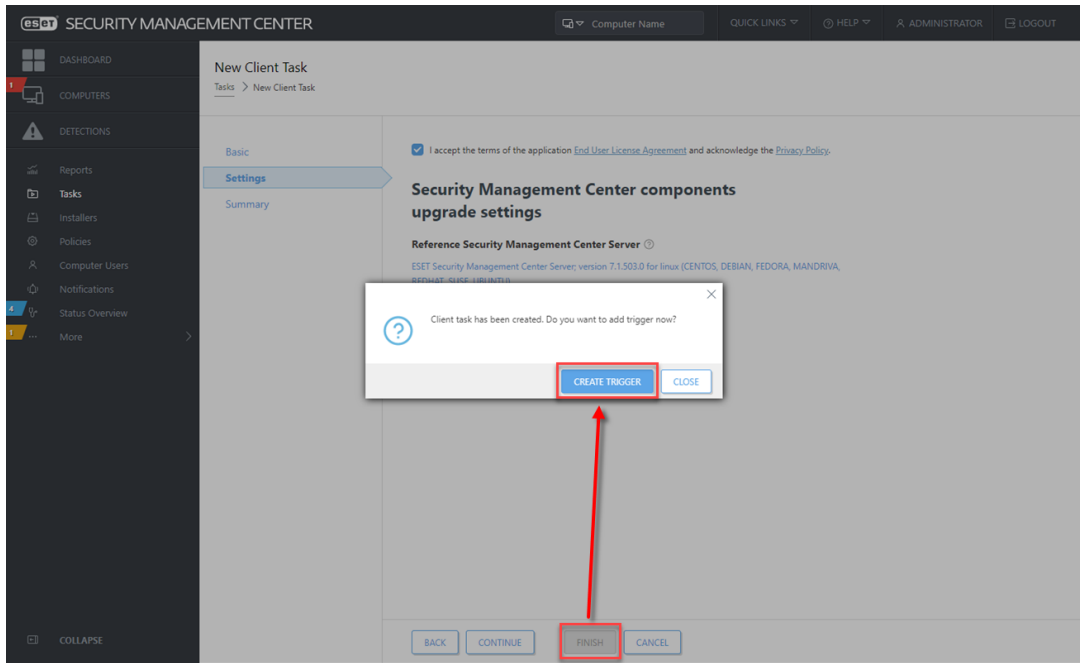


1. Select the latest version of ESET Security Management Center and click **OK**.

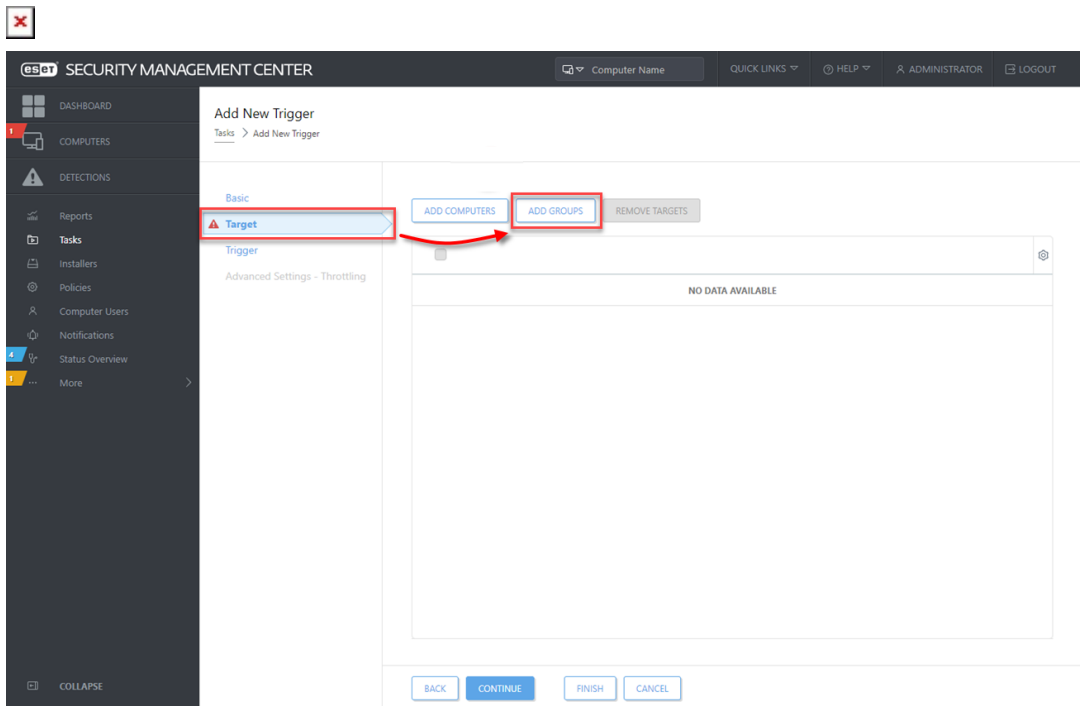


1. Click **Finish** to create the Client Task and click **Create Trigger**.



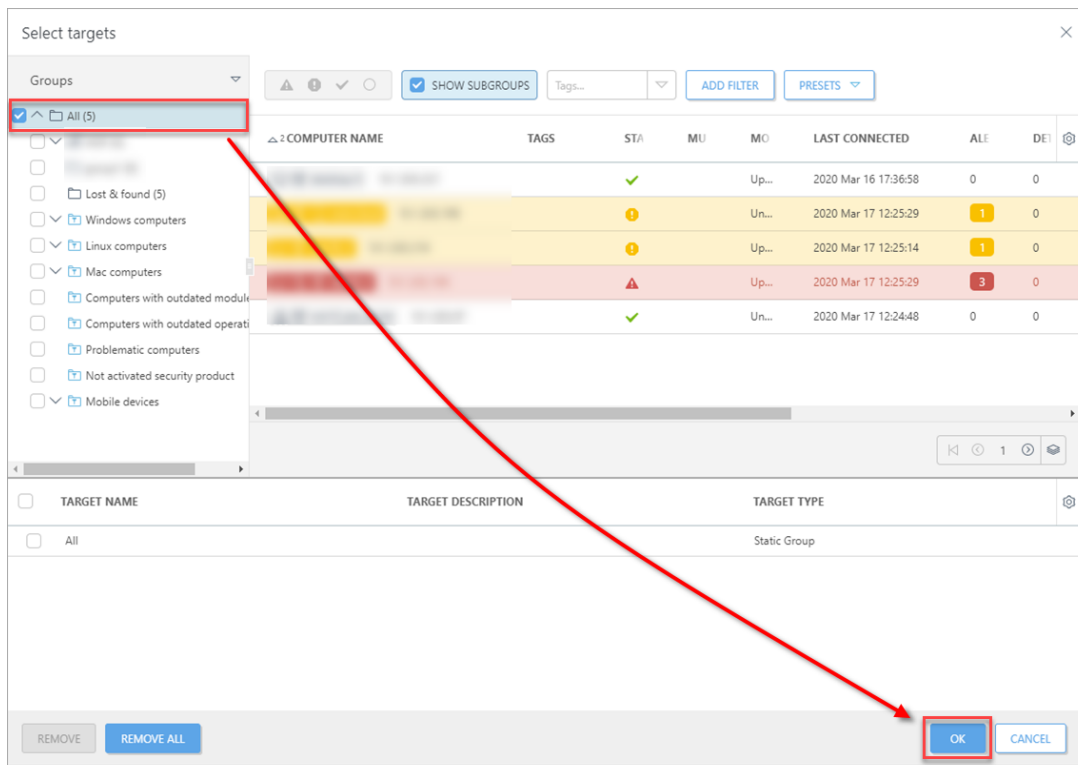


1. Click **Target** → **Add Groups**.



1. Under **Groups**, select the check box next to the **All** and click **OK**





1. Click **Finish** to apply the Client Task to all managed computers. The task may take longer to complete, depending on the Agent replication interval. After the task completes on all computers, ESET Management Agent on all managed computers is updated to the latest version (7.2).