

ESET Tech Center

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Upgrade ESET endpoint products from the Dashboard using one-click action in ESET PROTECT

Steef | ESET Nederland - 2021-01-15 - [Reacties \(0\)](#) - [ESET PROTECT](#)

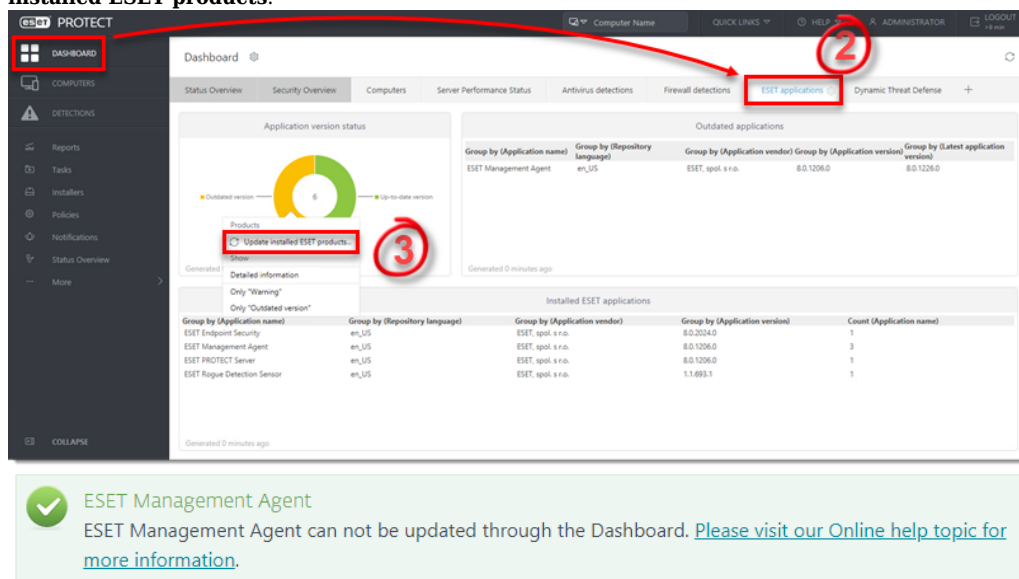
Issue

- [One-click actions](#) in ESET PROTECT enable users to manage alerts
- You want to update your ESET endpoint product or ESET File Security product using the Dashboard in ESET PROTECT (8.x)

Solution

To upgrade ESET security products on the client computers using a one-click action in ESET PROTECT:

1. [Open ESET PROTECT Web Console](#) in your web browser and log in.
2. Click **Dashboard** → **ESET Applications**.
3. In the **Application version status** report, left-click the yellow section of the graph and select **Update installed ESET products**.



The screenshot displays the ESET PROTECT web console interface. On the left sidebar, the 'DASHBOARD' tab is selected. The main content area shows the 'ESET Applications' tab. Under the 'Application version status' section, there is a donut chart with a yellow segment. A red box highlights the 'Update installed ESET products' button. A red circle with the number '2' is over the 'ESET Applications' tab, and a red circle with the number '3' is over the 'Update installed ESET products' button. Below the dashboard, a green banner states: 'ESET Management Agent: ESET Management Agent can not be updated through the Dashboard. Please visit our Online help topic for more information.'

4. Click **(click to see the list)** to see the computers where the ESET product will be updated.

Please select products to be updated

Please select products to be updated. By selecting a product, you accept the terms of the product's End User License Agreement and acknowledge the [Privacy Policy](#).

<input checked="" type="checkbox"/> # OF COMPUTERS	EULA	SOFTWARE FAMILY	PRODUCT NAME	VERSION	OS TYPE	OPERATING SYSTEMS	LANGUAGE	CHANGELOG
<input checked="" type="checkbox"/> 2 (click to see list)	https://repository.test.e-	ESET PROTECT	ESET Management Ag...	8.0.1226.0	windows	WINDOWS	en_US	https://repository.test.e-

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OK CANCEL

5. Select the check box next to the computers where you want the ESET product to be updated and click **OK**.

Please select item

ESET Management Agent will be updated on selected computers

<input checked="" type="checkbox"/> TARGET NAME	TARGET DESCRIPTION	TARGET TYPE
<input checked="" type="checkbox"/> win10.contoso.com		Computer
<input checked="" type="checkbox"/> win7.contoso.com		Computer

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OK CANCEL

6. Select the check box next to the ESET product to be updated, and click **OK**.

Please select products to be updated

Please select products to be updated. By selecting a product, you accept the terms of the product's End User License Agreement and acknowledge the [Privacy Policy](#).

<input checked="" type="checkbox"/> # OF COMPUTERS	EULA	SOFTWARE FAMILY	PRODUCT NAME	VERSION	OS TYPE	OPERATING SYSTEMS	LANGUAGE	CHANGELOG
<input checked="" type="checkbox"/> 2 (click to see list)	https://repository.test.e-	ESET PROTECT	ESET Management Ag...	8.0.1226.0	windows	WINDOWS	en_US	https://repository.test.e-

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OK CANCEL

7. Select the check box next to **Automatically reboot when needed** and click **Update**. To have machines restart later, deselect the check box.



Automatic Reboot

We highly recommend rebooting automatically to ensure full protection of ESET modules. The task will run based on the agent selecting or deselecting the check box. When the check box is deselected, the system will still upgrade but it will not reboot. The maintenance window is preferred so updates can be performed outside of business hours and the reboot can process.



Product update may need computer reboot. If automatic reboot isn't allowed, the installation may wait until next reboot to finish. Allow automatic reboot?

☒ Automatically reboot when needed

UPDATE

CANCEL

- Click **Tasks** to view the progress of any scheduled Client Task(s). When the task finishes successfully, the managed computers are protected by the latest version of ESET security software.

The screenshot displays the ESET PROTECT web interface. On the left sidebar, the 'Tasks' menu item is highlighted with a red box. A red arrow points from this box to the 'Client Tasks' section in the main pane. The 'Client Tasks' section shows a list of tasks, with 'ESET PROTECT components upgrade...' highlighted by a red box. The task status is 'Completed' and the progress bar is green.

Task Types	NAME	TAGS	PROGRESS	TYPE	STATUS	DESCRIPTION
Client Tasks	Modules Update			Modules Up...		Modules of the installed sec...
ESET Security Product	Product Activation		✓	Product Act...		
	ESET PROTECT components upgrade...			ESET PROTE...		Automatically created via c...