

ESET Tech Center

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Upgrade ESET endpoint products from the Dashboard using one-click action in ESET PROTECT

Steef | ESET Nederland - 2021-01-15 - Reacties (0) - ESET PROTECT

Issue


- [One-click actions](#) in ESET PROTECT enable users to manage alerts
- You want to update your ESET endpoint product or ESET File Security product using the Dashboard in ESET PROTECT (8.x)

Solution

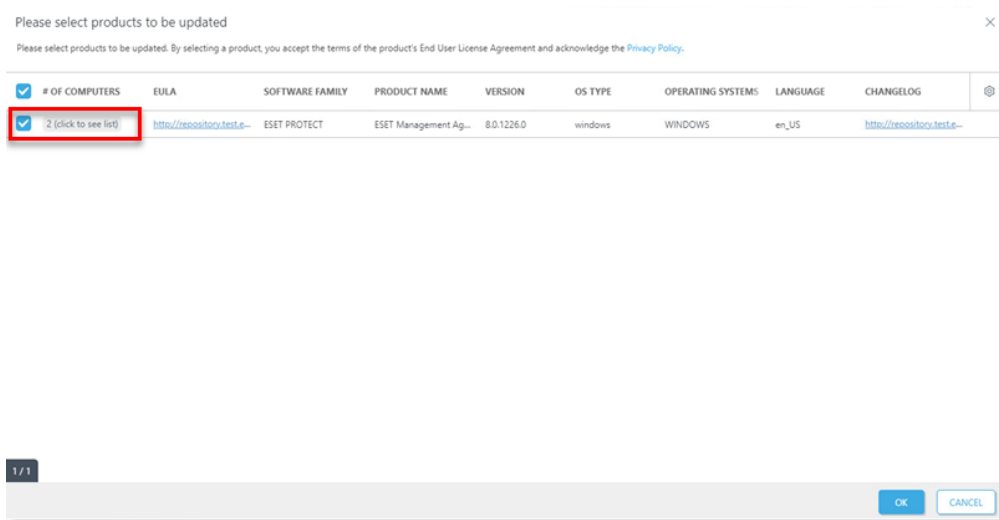
To upgrade ESET security products on the client computers using a one-click action in ESET PROTECT:

1. [Open ESET PROTECT Web Console](#) in your web browser and log in.
2. Click **Dashboard** → **ESET Applications**.
3. In the **Application version status** report, left-click the yellow section of the graph and select **Update installed ESET products**.

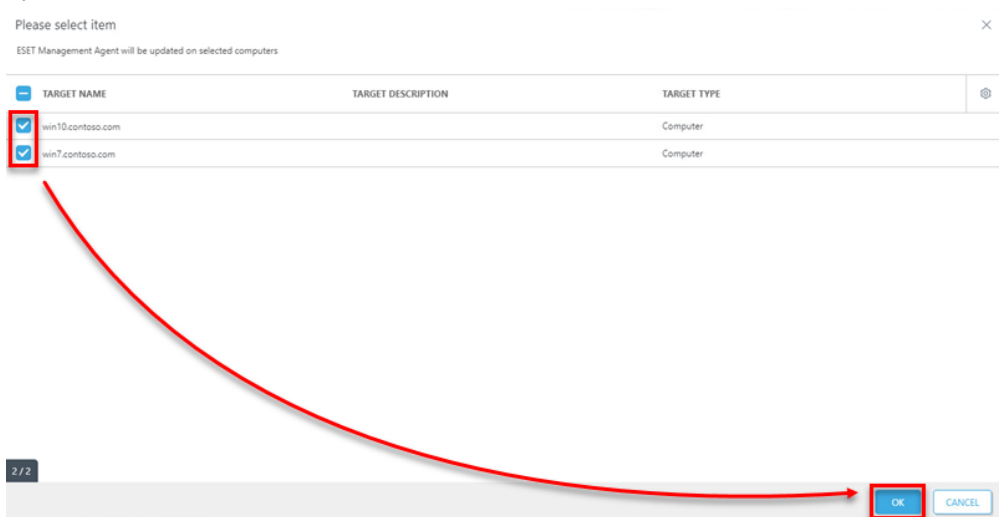
The screenshot shows the ESET PROTECT web console interface. The 'ESET Applications' tab is selected. The 'Application version status' section displays a donut chart with a yellow segment. A red box highlights the 'Update installed ESET products' button, and a red circle with the number 3 is placed over it. A red arrow points from the 'ESET Applications' tab to the yellow segment of the chart.

 **ESET Management Agent**
ESET Management Agent can not be updated through the Dashboard. [Please visit our Online help topic for more information.](#)

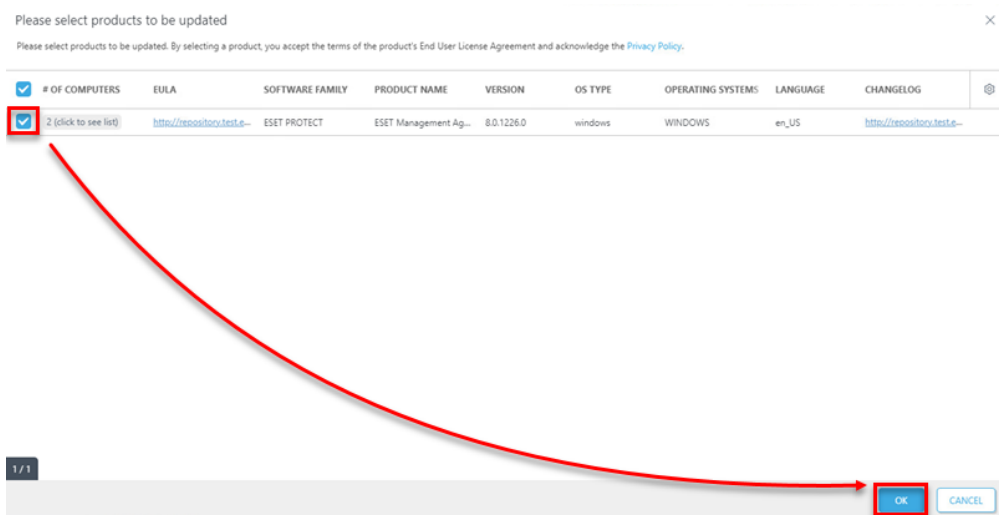
4. Click (**click to see the list**) to see the computers where the ESET product will be updated.



5. Select the check box next to the computers where you want the ESET product to be updated and click **OK**.



6. Select the check box next to the ESET product to be updated, and click **OK**.



7. Select the check box next to **Automatically reboot when needed** and click **Update**. To have machines restart later, deselect the check box.

Automatic Reboot

We highly recommend rebooting automatically to ensure full protection of ESET modules. The task will run based on the agent selecting or deselecting the check box. When the check box is deselected, the system will still upgrade but it will not reboot. The maintenance window is preferred so updates can be performed outside of business hours and the reboot can process.

Product update may need computer reboot. If automatic reboot isn't allowed, the installation may wait until next reboot to finish. Allow automatic reboot?

Automatically reboot when needed

UPDATE **CANCEL**

8. Click **Tasks** to view the progress of any scheduled Client Task(s). When the task finishes successfully, the managed computers are protected by the latest version of ESET security software.

The screenshot displays the ESET PROTECT console interface. On the left sidebar, the 'Tasks' menu item is highlighted with a red box. A red arrow points from this box to the 'Client Tasks' section in the main content area, which is also highlighted with a red box. Below this, a table of tasks is shown with columns for Name, Tags, Progress, Type, Status, and Description. The 'ESET PROTECT components upgrade...' task is highlighted with a red box, showing a progress bar and a status of 'Completed'.

NAME	TAGS	PROGRESS	TYPE	STATUS	DESCRIPTION
Modules Update			Modules Up...		Modules of the installed ses...
Product Activation		<div style="width: 100%;"><div style="width: 100%;"></div></div>	Product Act...	Completed	
ESET PROTECT components upgrade...		<div style="width: 100%;"><div style="width: 100%;"></div></div>	ESET PROTE...	Completed	Automatically created via c...