Upgrade ESET Endpoint Security for Android (2.x)

Anish | ESET Nederland - 2019-02-04 - Reacties (0) - ESET Endpoint Security Android

Issue

- Upgrade ESET Endpoint Security for Android 2.x to the latest version

Solution

ESET Remote Administrator users: Perform these steps in ERA | **Google Play users**: Click here

Google Play version: If your mobile device is set to automatically update Google Play apps, the upgrade will be performed automatically. If your device is set to automatically check for the latest version of this software, follow the instructions below when you receive an upgrade prompt. Administrators can send the **Display Message** task to prompt client devices to upgrade using ESET Remote Administrator.

ESET.com version: If Version Check is disabled in ESET Endpoint Security for Android, the upgrade can be performed by an administrator from the ERA Web Console. If Version Check is enabled, the end-user will automatically be prompted to upgrade each time an upgrade is available (see instructions below). Administrators will be able to see mobile devices running outdated versions of ESET Endpoint Security for Android from the ERA Web Console—administrators can then run a **Display Messag**e task to prompt these users to upgrade.

1. When prompted, tap the **New version available** prompt.

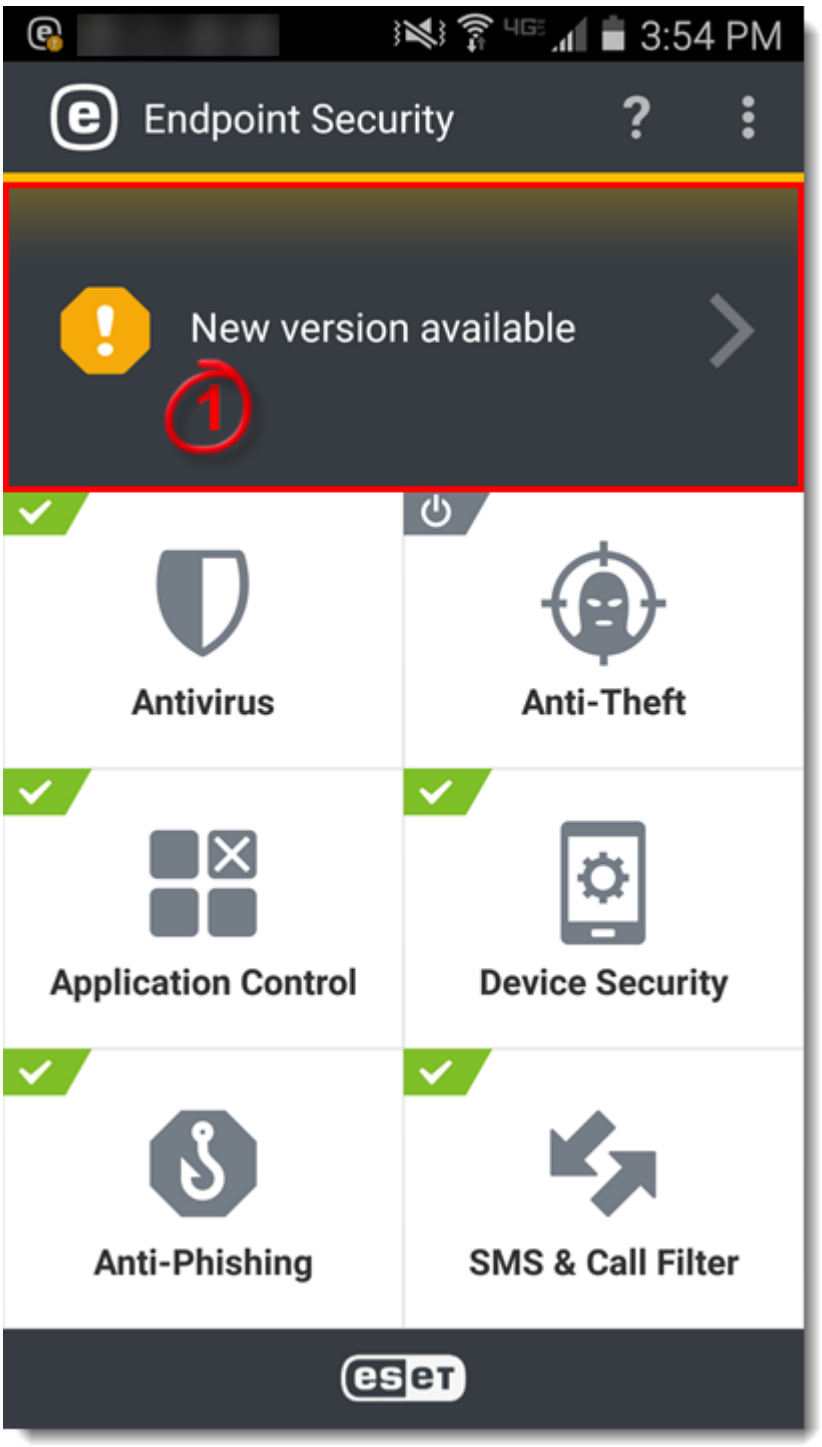

Figure 2-1

2. Tap **Install**.

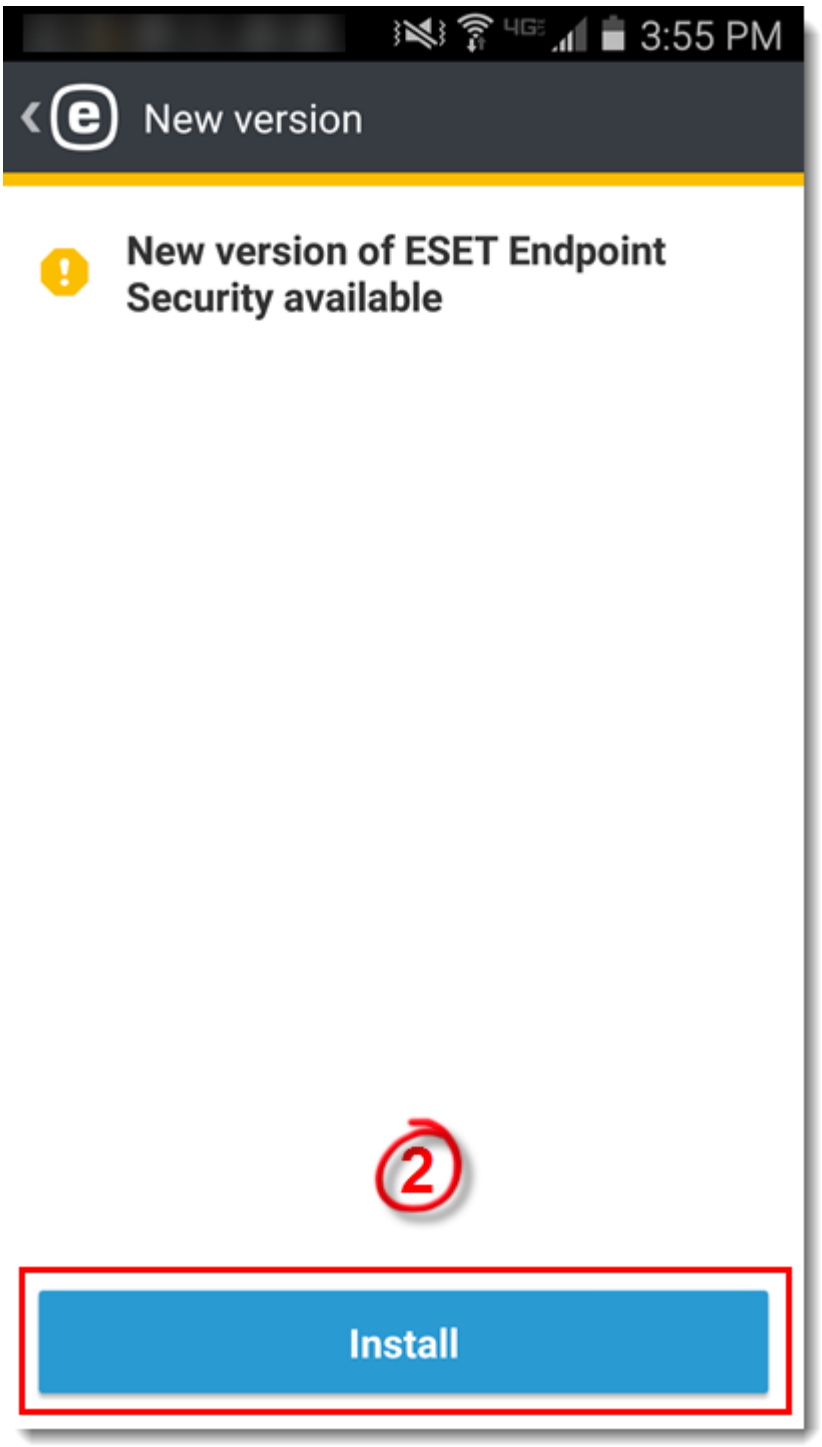

Figure 2-2

3. Tap **Install**.

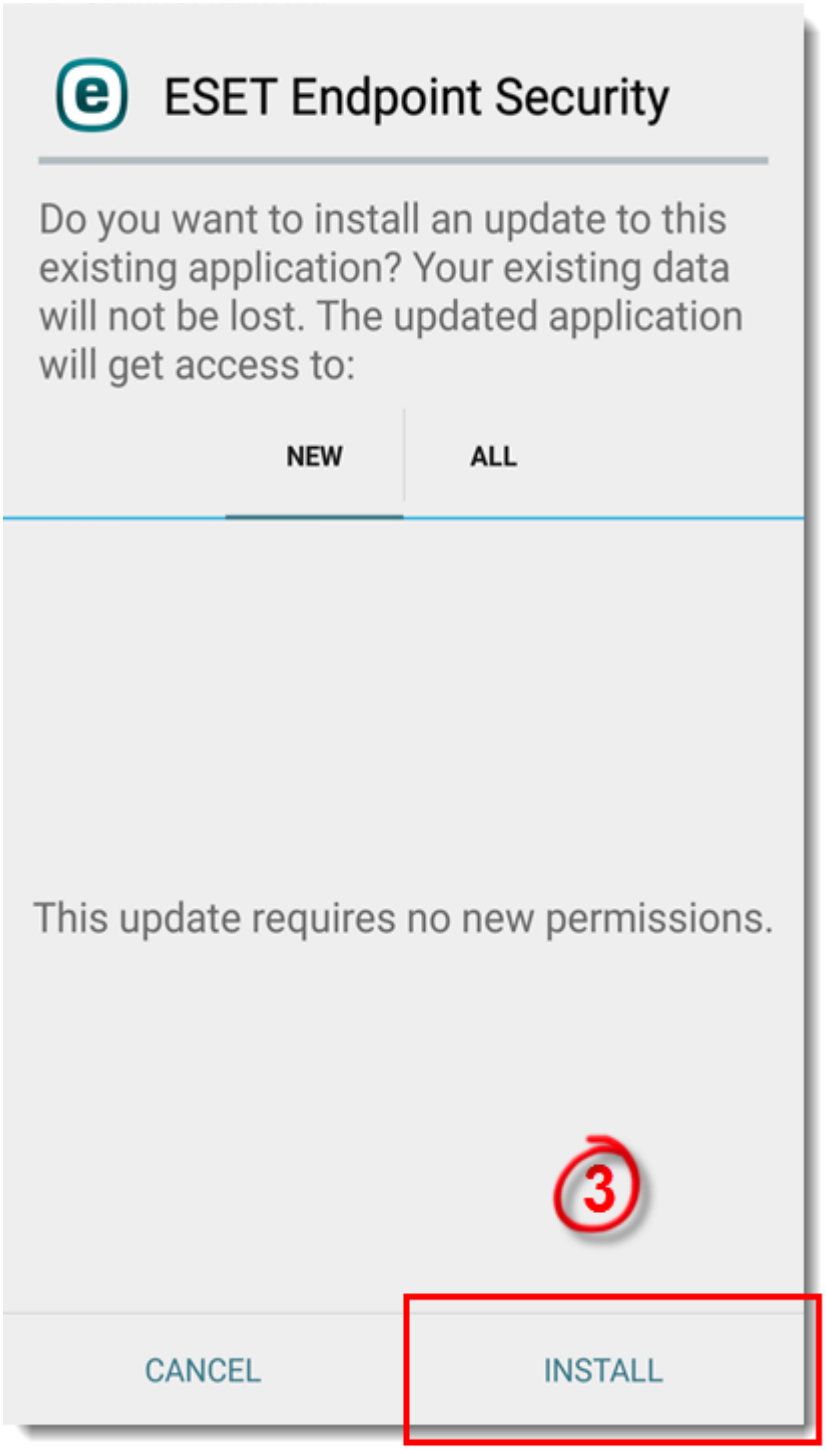

Figure 2-3

4. Once the installation is complete, tap **Done**.

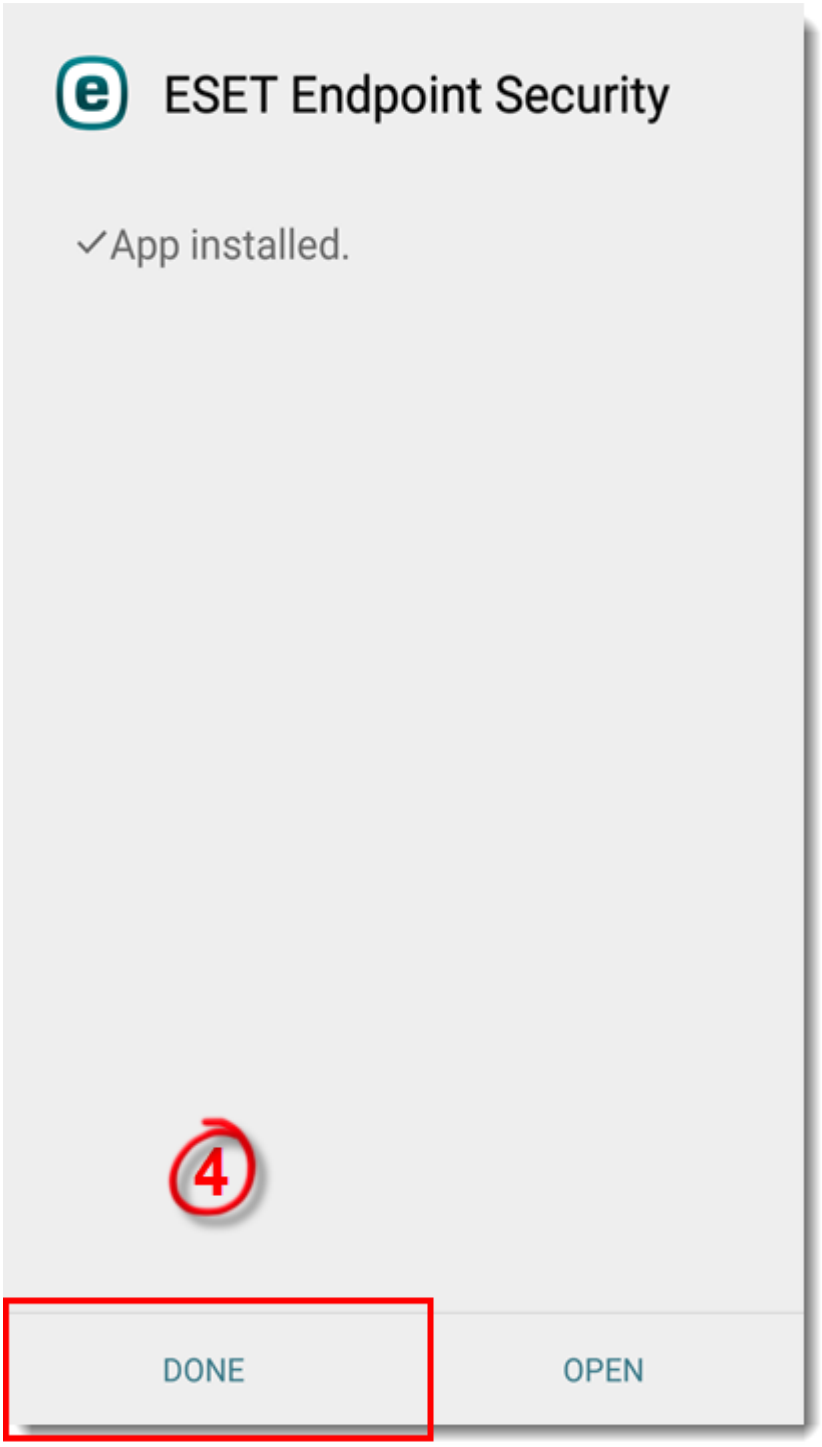

Figure 2-4

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