

Upgrade ESET Remote Administrator 6.5 (and later) for Linux to the latest ESET Security Management Center 7

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Solution



Windows users: [Upgrade ESET Remote Administrator 6.5 and later to ESMC 7.2.](#)

[I. Upgrade ERA Server to ESMC Server](#)

[II. Upgrade ESET Management Agent](#)

[III. Upgrade ERA Proxy \(for Linux and ERA Virtual Appliance users\)](#)

I. Upgrade ERA Server to ESMC Server

Only ERA 6.5 and later can be upgraded to ESMC 7.2 directly.

- If you use ERA 6.0 - 6.3, upgrade to ERA 6.4 first.
- If you use ERA 6.4, upgrade to ESMC 7.1 first.

| Upgrade type | Installed from | Use when | Link to instructions |
|-----------------------------------------|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Component Upgrade Client task | ESMC Web Console | <ul style="list-style-type: none"> • Recommended procedure (not for Virtual Appliance) | <ul style="list-style-type: none"> • Security Management Center Components Upgrade Online help topic |
| Run Command Client task | ESMC Web Console | <ul style="list-style-type: none"> • Use if Component Upgrade task fails. • The installer is downloaded separately. | <ul style="list-style-type: none"> • Run Command Online help topic |
| Install Agent manually | Linux terminal | <ul style="list-style-type: none"> • For advanced users only. • Requires knowledge of Linux terminal. | <ul style="list-style-type: none"> • Step by step guide (this article) |
| Database pull from an older ERA/ESMC VA | VA terminal | <ul style="list-style-type: none"> • If you have been using ESMC Virtual Appliance (for example VMWare or Virtual Box) you can perform database pull and then upgrade agents via Components Upgrade task. | <ul style="list-style-type: none"> • Database Pull Online help topic |

Upgrade ESMC Server, Tomcat and Web Console manually

II. Upgrade ESET Management Agent

Beginning with version 7, the ERA Agent is named the ESET Management Agent.

Before you begin

- Always upgrade the ESMC Server machine first.
- The ESET Management Agent cannot connect to the ERA 6.x Server.
- Do not upgrade the ERA Agents which are connecting via ERA Proxy before a [proper proxy solution](#) is

set up.

- ERA Version 6.x Agent can connect to ESMC 7 Server.
- ESET Management Agent (version 7.x) cannot be connected to ESMC 7.x Server via ERA Proxy.
- ESET Management Agent (version 7.x) cannot connect to ERA 6.x Server.

There are different ways how to upgrade your ERA 6.x Agent to the latest ESET Management Agent.

| Upgrade type | Installed from | Use when | Link to documentation |
|-------------------------------|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Component Upgrade Client task | ESMC Web Console | <ul style="list-style-type: none">• Recommended procedure. | <ul style="list-style-type: none">• Security Management Center Components Upgrade Online help topic |
| Run Command Client task | ESMC Web Console | <ul style="list-style-type: none">• Use if Component Upgrade task fails.• The installer is downloaded for each client separately. | <ul style="list-style-type: none">• Run Command Online help topic• Step by step guide (this article) |
| Manual installation | Linux terminal | <ul style="list-style-type: none">• For advanced users only.• Requires knowledge of Linux terminal. | <ul style="list-style-type: none">• Step by step guide (this article) |

Install Agent via Run Command Client task

Manual installation

III. Upgrade ERA Proxy (for Linux and ERA Virtual Appliance users)

Visit [this Knowledgebase article on Migration of ERA 6 Proxy to Apache HTTP Proxy \(Linux and Virtual Appliance\)](#).

Before you begin

- Always upgrade the ESMC Server machine first.
- The ESET Management Agent (7.x) cannot connect to the ERA 6.x Server.
- Do not upgrade the ERA Agents which are connecting via ERA Proxy before a [proper proxy solution](#) is set up. The ESET Management Agent (7.x) cannot connect to the ESMC Server via ERA Proxy