

ESET Tech Center

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Upgrade ESET Remote Administrator 6.5 (and later) for Linux to the latest ESET Security Management Center 7

Anish | ESET Nederland - 2020-07-13 - Reacties (0) - 6.x

Solution



Windows users: [Upgrade ESET Remote Administrator 6.5 and later to ESMC 7.2.](#)

[I. Upgrade ERA Server to ESMC Server](#)

[II. Upgrade ESET Management Agent](#)

[III. Upgrade ERA Proxy \(for Linux and ERA Virtual Appliance users\)](#)

I. Upgrade ERA Server to ESMC Server

Only ERA 6.5 and later can be upgraded to ESMC 7.2 directly.

- If you use ERA 6.0 - 6.3, upgrade to ERA 6.4 first.
- If you use ERA 6.4, upgrade to ESMC 7.1 first.

Upgrade type	Installed from	Use when	Link to instructions
Component Upgrade Client task	ESMC Web Console	<ul style="list-style-type: none">• Recommended procedure (not for Virtual Appliance)	<ul style="list-style-type: none">• Security Management Center Components Upgrade Online help topic
Run Command Client task	ESMC Web Console	<ul style="list-style-type: none">• Use if Component Upgrade task fails.• The installer is downloaded separately.	<ul style="list-style-type: none">• Run Command Online help topic
Install Agent manually	Linux terminal	<ul style="list-style-type: none">• For advanced users only.• Requires knowledge of Linux terminal.	<ul style="list-style-type: none">• Step by step guide (this article)

Upgrade type	Installed from	Use when	Link to instructions
Database pull from an older ERA/ESMC VA	VA terminal	<ul style="list-style-type: none"> If you have been using ESMC Virtual Appliance (for example VMWare or Virtual Box) you can perform database pull and then upgrade agents via Components Upgrade task. 	<ul style="list-style-type: none"> Database Pull Online help topic

Upgrade ESMC Server, Tomcat and Web Console manually

II. Upgrade ESET Management Agent

Beginning with version 7, the ERA Agent is named the ESET Management Agent.

Before you begin

- Always upgrade the ESMC Server machine first.
- The ESET Management Agent cannot connect to the ERA 6.x Server.
- Do not upgrade the ERA Agents which are connecting via ERA Proxy before a [proper proxy solution](#) is set up.
 - ERA Version 6.x Agent can connect to ESMC 7 Server.
 - ESET Management Agent (version 7.x) cannot be connected to ESMC 7.x Server via ERA Proxy.
 - ESET Management Agent (version 7.x) cannot connect to ERA 6.x Server.

There are different ways how to upgrade your ERA 6.x Agent to the latest ESET Management Agent.

Upgrade type	Installed from	Use when	Link to documentation
Component Upgrade Client task	ESMC Web Console	<ul style="list-style-type: none"> Recommended procedure. 	<ul style="list-style-type: none"> Security Management Center Components Upgrade Online help topic
Run Command Client task	ESMC Web Console	<ul style="list-style-type: none"> • Use if Component Upgrade task fails. • The installer is downloaded for each client separately. 	<ul style="list-style-type: none"> • Run Command Online help topic • Step by step guide (this article)
Manual installation	Linux terminal	<ul style="list-style-type: none"> • For advanced users only. • Requires knowledge of Linux terminal. 	<ul style="list-style-type: none"> • Step by step guide (this article)

Install Agent via Run Command Client task

Manual installation

III. Upgrade ERA Proxy (for Linux and ERA Virtual Appliance users)

Visit [this Knowledgebase article on Migration of ERA 6 Proxy to Apache HTTP Proxy \(Linux and Virtual Appliance\)](#).

Before you begin

- Always upgrade the ESMC Server machine first.
- The ESET Management Agent (7.x) cannot connect to the ERA 6.x Server.
- Do not upgrade the ERA Agents which are connecting via ERA Proxy before a [proper proxy solution](#) is set up. The ESET Management Agent (7.x) cannot connect to the ESMC Server via ERA Proxy