

# ESET Tech Center

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## Upgrade ESET Remote Administrator 6.5 (and later) for Linux to the latest ESET Security Management Center 7

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### Solution



**Windows users:** [Upgrade ESET Remote Administrator 6.5 and later to ESMC 7.2.](#)

[I. Upgrade ERA Server to ESMC Server](#)

[II. Upgrade ESET Management Agent](#)

[III. Upgrade ERA Proxy \(for Linux and ERA Virtual Appliance users\)](#)

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### **I. Upgrade ERA Server to ESMC Server**

Only ERA 6.5 and later can be upgraded to ESMC 7.2 directly.

- If you use ERA 6.0 - 6.3, upgrade to ERA 6.4 first.
- If you use ERA 6.4, upgrade to ESMC 7.1 first.

| Upgrade type                  | Installed from        | Use when   | Link to instructions  |
|-------------------------------|-----------------------|--|---|
| Component Upgrade Client task | ESMC Web Console      | <ul style="list-style-type: none"><li>• <b>Recommended procedure</b> (not for Virtual Appliance)</li></ul>                               | <ul style="list-style-type: none"><li>• <a href="#">Security Management Center Components Upgrade Online help topic</a></li></ul> |
| Run Command Client task       | ESMC Web Console      | <ul style="list-style-type: none"><li>• Use if Component Upgrade task fails.</li><li>• The installer is downloaded separately.</li></ul> | <ul style="list-style-type: none"><li>• <a href="#">Run Command Online help topic</a></li></ul>                                   |
| Install Agent manually        | <b>Linux</b> terminal | <ul style="list-style-type: none"><li>• For advanced users only.</li><li>• Requires knowledge of Linux terminal.</li></ul>               | <ul style="list-style-type: none"><li>• <a href="#">Step by step guide (this article)</a></li></ul>                               |

| Upgrade type                            | Installed from | Use when  | Link to instructions  |
|---|----------------|---|---|
| Database pull from an older ERA/ESMC VA | VA terminal    | <ul style="list-style-type: none"> <li>If you have been using ESMC Virtual Appliance (for example VMWare or Virtual Box) you can perform database pull and then upgrade agents via <b>Components Upgrade</b> task.</li> </ul> | <ul style="list-style-type: none"> <li><a href="#">Database Pull Online help topic</a></li> </ul> |

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Upgrade ESMC Server, Tomcat and Web Console manually

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## II. Upgrade ESET Management Agent

Beginning with version 7, the ERA Agent is named the ESET Management Agent.

### Before you begin

- Always upgrade the ESMC Server machine first.
- The ESET Management Agent cannot connect to the ERA 6.x Server.
- Do not upgrade the ERA Agents which are connecting via ERA Proxy before a [proper proxy solution](#) is set up.
  - ERA Version 6.x Agent can connect to ESMC 7 Server.
  - ESET Management Agent (version 7.x) cannot be connected to ESMC 7.x Server via ERA Proxy.
  - ESET Management Agent (version 7.x) cannot connect to ERA 6.x Server.

There are different ways how to upgrade your ERA 6.x Agent to the latest ESET Management Agent.

| Upgrade type                  | Installed from        | Use when  | Link to documentation  |
|-------------------------------|-----------------------|---|--|
| Component Upgrade Client task | ESMC Web Console      | <ul style="list-style-type: none"> <li><b>Recommended procedure.</b></li> </ul>   | <ul style="list-style-type: none"> <li><a href="#">Security Management Center Components Upgrade Online help topic</a></li> </ul>                          |
| Run Command Client task       | ESMC Web Console      | <ul style="list-style-type: none"> <li>Use if Component Upgrade task fails.</li> <li>The installer is downloaded for each client separately.</li> </ul> | <ul style="list-style-type: none"> <li><a href="#">Run Command Online help topic</a></li> <li><a href="#">Step by step guide (this article)</a></li> </ul> |
| Manual installation           | <b>Linux</b> terminal | <ul style="list-style-type: none"> <li>For advanced users only.</li> <li>Requires knowledge of Linux terminal.</li> </ul>                               | <ul style="list-style-type: none"> <li><a href="#">Step by step guide (this article)</a></li> </ul>  |

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Install Agent via Run Command Client task

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Manual installation

### **III. Upgrade ERA Proxy (for Linux and ERA Virtual Appliance users)**

Visit [this Knowledgebase article on Migration of ERA 6 Proxy to Apache HTTP Proxy \(Linux and Virtual Appliance\)](#).

#### **Before you begin**

- Always upgrade the ESMC Server machine first.
- The ESET Management Agent (7.x) cannot connect to the ERA 6.x Server.
- Do not upgrade the ERA Agents which are connecting via ERA Proxy before a [proper proxy solution](#) is set up. The ESET Management Agent (7.x) cannot connect to the ESMC Server via ERA Proxy