

ESET Tech Center

Kennisbank > Legacy > Legacy ESET Remote Administrator (6.x / 5.x / 4.x) > 5.x > Why can't ESET Remote Administrator Console connect to ESET Remote Administrator Server? (5.x)

Why can't ESET Remote Administrator Console connect to ESET Remote Administrator Server? (5.x)

Ondersteuning | ESET Nederland - 2024-08-28 - Reacties (0) - 5.x

<https://support.eset.com/kb3710>

Issue

"Connection Failed"

"Invalid Username/Password"

Solution

If you receive either of the errors shown above, or ESET Remote Administrator Console (ERAC) is unable to connect to ESET Remote Administrator Server (ERAS), complete the steps below in the order shown. We recommend that you test your connection after you successfully complete each numbered part.

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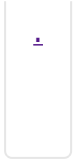
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Tags

ERA 5.x