ESET Tech Center

You receive an ESET UEFI detection

Anish | ESET Nederland - 2021-01-20 - Reacties (0) - Endpoint Solutions

Issue

- Your ESET product notifies you of a UEFI detection (for example, EFI/CompuTrace, Win32/CompuTrace, EFI/Lenovo, Win32/Lenovo)
- What is UEFI malware and how to prevent them
- How to resolve detections of applications in UEFI

Details

- Upgrade the firmware from your computer vendor and rescan with ESET UEFI scanner. If the UEFI detection remains, you can ask your computer vendor to update their firmware to remove the problematic detection.

- Exclude the detection in your ESET product. If you have enabled the detection of potentially unsafe applications and your computer vendor does not remove the application from its firmware, you can exclude the detection from future scans.

  Home users: Exclude an application by name from scanning in ESET Windows home products.

  Business users version 8: Add or Edit detection exclusions (8.x)

  Business users version 7: Add or Edit detection exclusions (7.x)

  For example, use the **Detection name**: **EFI/CompuTrace.A**

If you are still unable to resolve your issue, email ESET Technical Support.