ESET Tech Center

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ESET Cloud Office Security portal 594 has been released on 3 July, 2025

Changelog:

- **Email previews in quarantine**—View email content directly within the quarantine. This feature eliminates the need to download messages for assessment. All preview actions are recorded in the Audit logs.
- Quarantine report improvements—You can now receive a full quarantine report for all users within a
 tenant, with actionable links that allow quarantined emails to be released directly from the report by the
 user.
- Customizable email banners—<u>Email rules</u> now include a new Add body banner action that enables you to add customizable banners to emails. You can define alert titles, explanatory text, colors, and placement within the email. Messages are tagged with banners based on specific conditions to help deliver important information to recipients.
- Exclusions from manual and auto-protection—You can exclude certain user accounts from both auto-protection and manual protection. It is especially useful for the auto-protection mode if you need to make exceptions. User accounts on the exclusion list cannot be manually protected. You can cancel the exclusion using the Allow protection from the context menu and then manually protect a user. If you use auto-protection, the user gets automatically protected after clicking Allow protection.
- Additional details in Exchange Online and Gmail reports—Email reports now include a list of
 unprotected accounts and high-level licensing details, providing improved visibility into your security
 environment.

Support Resources:

ESET provides support in the form of a fully localized application and Online Help (user guides), online Knowledgebase, and applicable to your region, chat, email, or phone support.

- What is new in ESET Cloud Office Security
- Key features in ESET Cloud Office Security
- <u>ESET Cloud Office Security Online Help</u> contains comprehensive reference information for system settings, configurations, installation scenarios, and more.