

ESET Tech Center

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ESET PROTECT On-Prem 12.1 & 12.0 & 11.1 & 11.0 servicing update has been released

2025-09-17 - Steef | ESET Nederland - [Reacties \(0\)](#) - [Hotfix](#)

ESET PROTECT On-Prem servicing update has been released for versions 12.1, 12.0 and 11.1 and is available to download and update:

- [Download or update ESET PROTECT On-Prem version 12.1](#)
- [Download or update ESET PROTECT On-Prem versions 12.0 or 11.1](#)

Upgrade Apache Tomcat

Apache Tomcat is a mandatory component required to run the ESET PROTECT Web Console.

If you are upgrading to the most recent version of ESET PROTECT On-Prem, or if you have not upgraded Apache Tomcat for a prolonged period of time, [it is important to upgrade Apache Tomcat to avoid problems with file import in the Web Console](#).

Changelog ESET PROTECT On-Prem 12.1.13.0:

- FIXED: License removal in Tasks, Installers, and License Management caused by license changes
- FIXED: Problems with endpoint products failing to connect to the ESET PROTECT On-Prem server
- FIXED: Various minor improvements and bug fixes

Changelog ESET PROTECT On-Prem 12.0.17.0:

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Changelog ESET PROTECT On-Prem 11.1.20.0:

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Changelog ESET PROTECT On-Prem 11.0.20.0:

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Support resources

ESET provides support through a fully localized app, Online Help guides, [Knowledgebase content](#), chat, email or phone support.

- [ESET PROTECT On-Prem Online Help guide](#)
- [New features in ESET PROTECT On-Prem](#)
- [Changelog for ESET PROTECT On-Prem](#)