ESET Tech Center

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ESET PROTECT version 5.4 has been released. The staged roll-out will begin on **August 13, 2024**. To check if your instance has been updated to the new version, refer to <u>About ESET PROTECT.</u>

Changelog

- ADDED: ESET Vulnerability & Patch Management dashboard
- ADDED: Ability to run On-demand scan for vulnerabilities
- ADDED: New widgets and layout changes in the ESET MDR dashboard and reports
- ADDED: New incident statuses in the ESET MDR dashboard and reports
- ADDED: New notifications informing about changes in incident status and incidents that require user action (this requires a new version of ESET Inspect, aimed for release in the upcoming weeks)
- ADDED: ESET MDR dashboard displayed to customers with ESET Inspect and without ESET MDR service
- ADDED: Ability to get and update IP sets for policies via REST API based on the provided policy UUID
- ADDED: Ability to turn on automatic installation and activation of a Windows security product
- ADDED: Ability to turn on automatic activation of non-activated security products (Windows, macOS and Linux)
- ADDED: Activation of ESET LiveGuard Advanced on macOS (requires ESET Endpoint Security for macOS 8.0 and later)
- IMPROVED: The "Update Device" submenu in the context menu of the Computers section has been extended to include the "Check for updates" option
- FIXED: RAM in the "Computer Preview" panel is stated as "n/a" instead of the correct value
- FIXED: The option to create an installer for a selected group or company is missing in some cases
- FIXED: Drilldown from the dashboard with data filtered for selected customers not working properly
- FIXED: Remove company is not working correctly in specific MSP scenarios
- FIXED: Unable to move client tasks between access groups when at least one trigger is removed

- FIXED: Product deactivation is available for users with insufficient access rights on certain screens
- FIXED: ESET Inspect Connector is not displayed under "Products & Licenses" on the Computer Details screen for macOS devices
- Other minor improvements and bug fixes

Support resources

ESET provides support through a fully localized app and Online Help (user guides), online Knowledgebase, and applicable to your region, chat, email or phone support.

- Release notes for ESET PROTECT
- ESET PROTECT Online Help contains comprehensive reference information for system settings, configurations, installation scenarios and more

For other questions, such as troubleshooting, FAQ and video tutorial videos, search the ESET Knowledgebase.