

ESET Tech Center

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ESET PSA plugin Service Release 2.2 has been released

2025-02-19 - Steef | ESET Nederland - [Reacties \(0\)](#) - [Hotfix](#)

ESET PSA plugin Service Release 2.2 is now available by logging in to the [ESET PSA plugin portal](#).

Changelog

- MODIFIED: Aligned synchronization frequency of EMA2 and PSA contracts
- ADDED: Ability to click a ticket in the Ticket Log to open it directly in the PSA
- ADDED: PSA Company Name in Billing Adjustments table
- ADDED: Ability to add spaces in the ESET PROTECT Connection's name
- IMPROVED: Logging time by speeding up the dashboard's initial load
- IMPROVED: The table context menu closes when the dialog box opens
- IMPROVED: Adjusted modal windows to remove double scroll bars
- IMPROVED: Deleting the PSA connection also removes configured dynamic group monitors
- IMPROVED: Backend improvements to increase speed and reliability

Support resources

ESET provides support through a fully localized app and Online Help (user guides), online Knowledgebase, and applicable to your region, chat, email or phone support.

- [Release notes for ESET PSA plugin](#)
- ESET PSA plugin [Online Help](#) contains information for users

For other questions, such as troubleshooting, FAQ and video tutorials, search the [ESET Knowledgebase](#).