Pre-release announcement: ESET PROTECT Cloud 3.4

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Let me inform you, that we have declared Internal Technical Readiness for a new version of ESET PROTECT Cloud and are planning to deploy it into the production during 7.7.2022 - 21.7.2022.

Release notes:

- The release process, as usual consists of several individual (internal) tasks/activities which will be executed from 7.7.2022 (starting 9:00 CET) - to 21.7.2022
- Mind the fact, that due to thousands of ESET PROTECT Cloud instances, the upgrade will happen in phases (gradual roll-out to individual instances) from 7.7.2022 - 21.7.2022 to secure smooth operation of the whole cloud service.
- Individual customers will be impacted in a minimal way. From their point of view, updates will require minimal downtime. Individual customer's instance would be inaccessible up to 15 minutes. Upgrades will happen out of business hours.
- New customers will not be affected, as a newly generated instance would be on the latest version from the very first moment.
- The security of the network will not be affected.

Changelog:

- ADDED: Advanced Filters in the Computers section
- ADDED: Native ARM64 support for ESET Management Agent for macOS
- ADDED: "Waiting" state in the Component version status section on Status Overview for better communication of auto-updates (available from Windows Endpoint version 9.1)
- ADDED: Site structure from ESET Business Account synchronizes in the static group tree
- ADDED: New rebooting option - administrator can set up reboots in a way that the end-users can postpone them (available from Windows Endpoint version 9.1)
- ADDED: Information on how many more devices can enable ESET LiveGuard on the ESET LiveGuard Dashboard
- ADDED: Preview feature - Dark Theme
- ADDED: Limited-input device-simple enrollment flow for Android-based devices that do not have access to emails or a camera for scanning QR codes.
- ADDED: Support for deployment of the latest version in the software installation task (the latest version at the moment of task execution, it is not necessary to select a specific version anymore)
- ADDED: Creation date column in the Installers section
- ADDED: Reset functionality for columns in tables
- ADDED: Warning to Audit log access right
- ADDED: "Installation Date" column in Computer details - Installed Applications screen
- ADDED: Ability to select multiple monitored static groups in a single notification
- ADDED: OS version collected from macOS and Windows is displayed in human-readable form in the OS Service Pack column in the Computers section
- ADDED: Agents tile in the Status Overview section for better identification of unmanaged computers
- ADDED: Instance ID is available in the console's About section (previously only available in ESET Business Account)
- ADDED: Console users can deploy ESET Full Disk Encryption (EFDE) on recommended (portable) devices in the ESET Solutions screen
- IMPROVED: EFDE does not deploy to devices using BitLocker for drive encryption
- IMPROVED: Reboot and shut down experience on macOS (user is notified about restart and can cancel it in 60 seconds)
- IMPROVED: Tasks planned ASAP are executed in the order in which they were created in the console
- IMPROVED: Admin password is not required when enrolling a new mobile device. However, ESET strongly recommends you use an admin password for the full functionality of certain features.
- IMPROVED: Every ASAP trigger created by the user in the console must have an expiration set (less

than six months)
- IMPROVED: HIPS detections now contain user and hash
- IMPROVED: New version of AVRemover and LogCollector in the Management Agent
- FIXED: Several Functionality problems are missing in the selection while creating a dynamic group template
- FIXED: Scheduled client tasks without pre-selected "Invoke ASAP If Event Missed" may be executed with the wrong timing if the computer woke up from sleep or hibernation
- FIXED: Tags assigned to a "Client Task" are automatically assigned also to computers where the task has been executed or assigned
- FIXED: Unavailable EDR element in the Component version status section on the Status Overview Dashboard
- Various other minor improvements and bug fixes

Product/Service: ESET PROTECT Cloud
Build Information / Service version: ESET PROTECT Cloud 3.4
Languages: All
Planned release window: 7.7.2022 - 21.7.2022