ESET Tech Center

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Release notes:

- The release process, as usual consists of several individual (internal) tasks/activities which will be executed from 21.2.2023 (starting 9:00 CET) - to 7.3.2023.
- Mind the fact, that due to thousands of ESET PROTECT Cloud instances, the upgrade will happen in phases (gradual roll-out to individual instances) from 21.2.2023 -7.3.2023 to secure smooth operation of the whole cloud service.
- Individual customers will be impacted in a minimal way. From their point of view, updates will require minimal downtime. Individual customer's instance would be inaccessible up to 15 minutes. Upgrades will happen out of business hours.
- New customers will not be affected, as a newly generated instance would be on the latest version from the very first moment.
- The security of the network will not be affected.

Changelog:

- ADDED: Detections are grouped by common attributes
- ADDED: Migration of mobile devices to cloud MDM
- ADDED: Syslog includes the operating system of a computer, and the full hierarchy and description of a static group
- ADDED: Product Navigator has a link to ESET Cloud Office Security
- IMPROVED: Active Directory Synchronization (time of last sync, ability to deactivate and regenerate token)
- This improvement is available with Active Directory Scanner v1.2 (link)
- FIXED: Incorrect filter behavior when multiple license statuses are selected
- Various other minor improvements and bug fixes

I would like to share with you a version of the What's new document that is labelled FOR RESELLERS: https://techcenter.eset.nl/en-US/downloads/files/eset-protect-cloud-42 Which

means we encourage you to use this material -- to spread the word about the new version to demonstrate how our teams continually improve the interface of the ESET PROTECT Platform.

Product/Service: ESET PROTECT Cloud

Build Information / Service version: EPC 4.2

Languages: All

Planned release window: 21.2.2023 - 7.3.2023