

ESET Tech Center

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Release announcement: Autotask PSA and ConnectWise Manage integrations (hotfix)

2021-08-18 - Steef | ESET Nederland - [Reacties \(0\)](#) - [Hotfix](#)

Let me inform you that we have released **hotfix** versions of our two PSA integrations - Autotask PSA and ConnectWise Manage. These versions are more stable versions and are intended as a precautionary measure due to the fact that both of these integrations will be reaching End of Life - (<https://support.eset.com/en/kb3592-is-my-eset-product-supported-eset-end-of-life-policy-business-products>).

Download links:

Autotask PSA:

https://download.eset.com/com/eset/apps/business/era/plugin/autotask/latest/eset_era_autotask_psa_plugin.msi

ConnectWise Manage:

https://download.eset.com/com/eset/apps/business/era/plugin/connectwise/v1/latest/eset_era_connectwise_psa_plugin.msi

Autotask PSA changelog:

- Added support for version 1.6 of Autotask PSA API
- Fixed issue that caused some logs to not be reflected in the "progress" tab
- Added support for static sub groups in ESET PROTECT
- Added support for groups with the same name coming from ESET PROTECT
- Groups removed from ESET PROTECT will now also be removed from plugin, provided they are not currently mapped to any agreements

ConnectWise Manage changelog:

- Fixed issue that caused some logs to not be reflected in the "progress" tab
- Added support for static sub groups in ESET PROTECT
- Added support for groups with the same name coming from ESET PROTECT
- Groups removed from ESET PROTECT will now also be removed from plugin, provided they are not currently mapped to any agreements